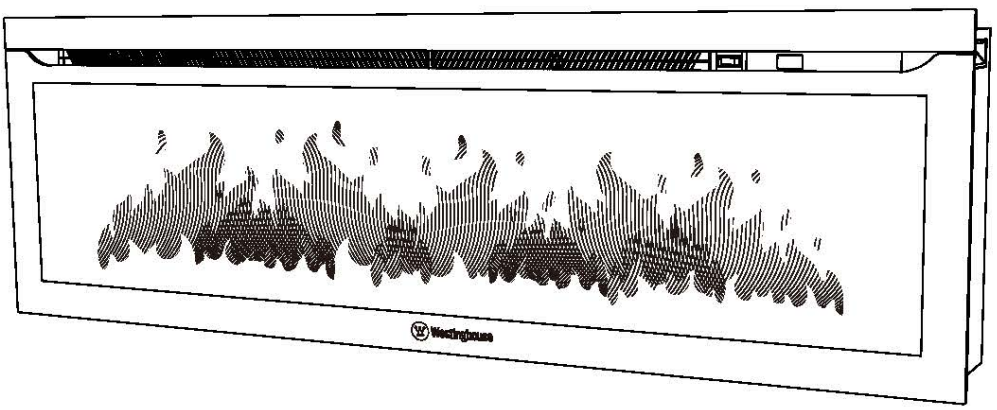
User Manual

ELECTRIC FIREPLACE

Model No.: ☐ WTH-50EF12C1 ☐ WTH-60EF12C1 ☐ WTH-74EF12C1



CONSUMER SAFETY INFORMATION

Read this manual before installing and operating this appliance.
Failure to follow these instructions may result in electric shock, fire, or personal injury.
Do not store or use gasoline or other flammable liquids in the vicinity of this appliance.

CONTENTS

1. NOTICE TO USERS ---------- 01

2. PARTS AND HARDWARE ---------- 03

3. PRODUCT DIMENSIONS ---------- 03

4. INSTALLATION AND ASSEMBLY ---------- 04

5. CONTROL DESCRIPTION ---------- 17

6. REMOTE CONTROL DESCRIPTION ---------- 20

7. WI-FI LINK CONTROL ---------- 24

8. CARE AND MAINTENANCE ---------- 27

9. ELECTRICAL SCHEMATICS ---------- 29

10. CUSTOMER SUPPORT ---------- 30

IMPORTANT SAFETY INFORMATION!

WARNING

- **Read all instructions before using this heater!**
- This heater is hot **when in use**. To avoid burns, **DO NOT** let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep **combustible materials**, such as furniture, pillows, bedding, papers, clothes, and curtains at least **3 feet (0.9 m)** from the front of the heater, and **keep them away from the sides and rear.**
- **Extreme caution** is necessary when any heater is used by or near children or vulnerable individuals and whenever the heater is left **operating and unattended.**
- **DO NOT** operate any heater with a **damaged cord or plug**, or after the **heater malfunctions** or has been **dropped** or **damaged in any manner**. Discard heater, or return to authorized service facility for examination and/or repair.
- **DO NOT** run power cord under carpeting. **DO NOT** cover power cord with throw rugs, runners, or similar coverings. **DO NOT** route power cord under furniture or appliances. Arrange power cord away from **high-traffic areas,** where it will not be tripped over.

WARNING

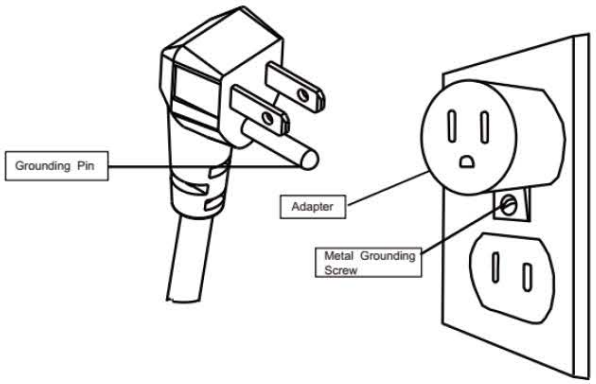
- **Connect to properly grounded outlets ONLY.**
- **DO NOT** insert or allow foreign objects to **enter any ventilation or exhaust openings**, as this may cause **electric shock** or **fire**, or **damage the heater**.
- To prevent a possible fire, **DO NOT** block air intakes or exhaust in any manner. Doing so could cause a fire. **DO NOT** use on soft surfaces, like a bed, where openings may become blocked.
- A heater has **hot and arcing or sparking parts inside. DO NOT** use it in areas where **gasoline, paint, or flammable liquids** are used or stored.
- **Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.**
- **ALWAYS plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).**
- **DO NOT** place the heater near a bed because objects such as pillows or blankets can fall off the bed and be ignited by the heater.
- **NEVER** use this heater in **bathrooms, laundry rooms,** or in any other location where the heater could fall into a **bathtub** or **pool, become damp, or come into contact with water.**
- **TO AVOID FIRE,** regularly inspect all air vents to make sure they are free from dust, lint, or other blockages. **Unplug the unit** and clean with a **vacuum ONLY. DO NOT** rinse or get wet.
- **ALWAYS** mount to wall bracket before use. DO NOT set on the floor, or other surface, to use.

Implementation standards: Fixed and Location-Dedicated Electric Room Heaters [uL 2021] [CSA C22.2#46]

- **NEVER** use a wall mount bracket from another manufacturer.
- This product is **not intended** to be a **primary heat source.** It is for **supplemental heat only.**
- **INDOOR use only! NEVER** use this heater **outdoors!** Doing so may result in **electric shock!**
- **Risk of electric shock! DO NOT OPEN!** No user-serviceable parts inside!
- **ALWAYS** turn this heater off before unplugging it from the outlet.
- **ALWAYS disconnect** this unit from the **power** supply **before** performing any assembly or cleaning, or before relocating the electric fireplace.
- **NEVER** leave this heater unattended. **ALWAYS** unplug this heater when not in use.
- **ALWAYS** store this heater in a dry location. **NEVER** use the fireplace ifit has become wet.
- NEVER plug this heater into an outlet that is **old, cracked,** or has any **loose wires or connections.** Plugging this heater into a faulty outlet could result in **electric arcing** within the outlet that could cause the **outlet to overheat or catch fire**.
- **ALWAYS** check your heater cord and plug connections with **each use!**
  - i) **MAKE SURE** the plug fits tightly into the outlet! Faulty wall outlet connections or loose plugs can cause the outlet to overheat.
  - ii) **Heaters draw more current** than small appliances. **Overheating** may occur even ifit has not occurred with the use of other appliances.
  - iii) During use, **check frequently** to see if the **plug outlet or face plate** is **HOT!**

iv) If the outlet or face plate is **HOT, discontinue use immediately** and have a qualified electrician inspect and/or replace the faulty outlets.

- The power cord supplied with the heater has a plug with two flat blades (live and neutral) and one round pin (ground). If a 3-slot receptacle is not available, an adapter **MUST** be used. The adapter **MUST** be **properly grounded** to the outlet box (see figure to the right). (Note: Adapter NOT INCLUDED.)
- **SAVE THESE INSTRUCTIONS!**

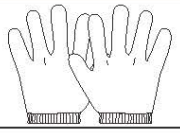
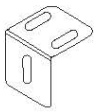
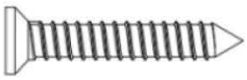
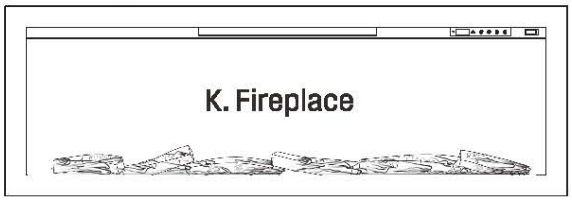
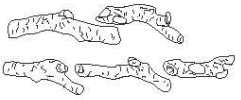


PREPARATION

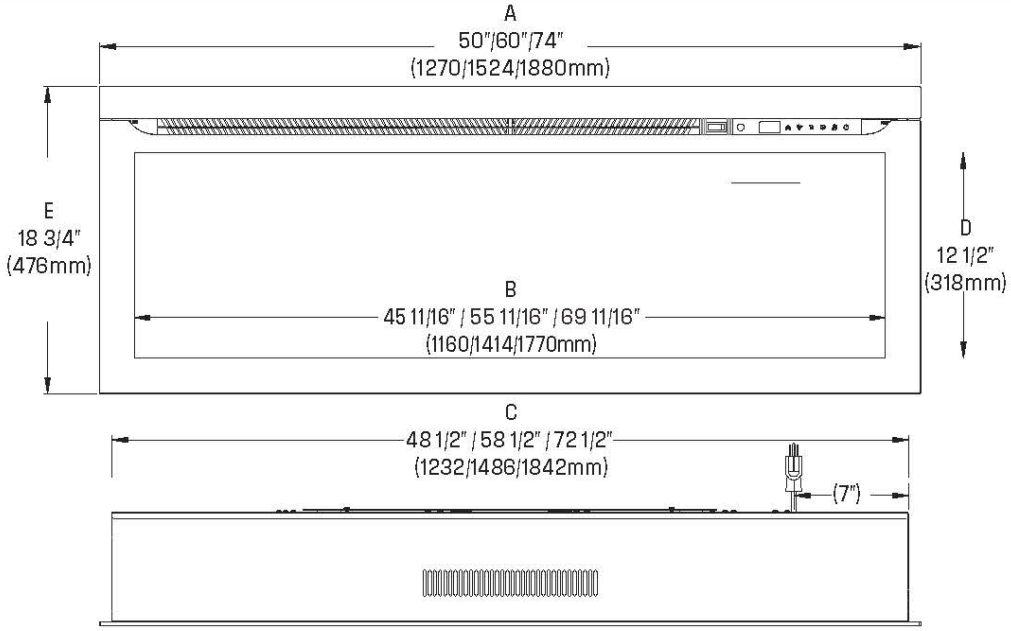
This product includes a **GLASS panel!** Always use **extreme caution** when handling **glass**. Failure to do so could result in **personal injury or property damage.**

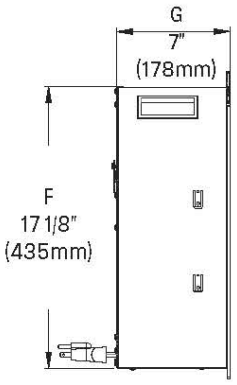
Remove all parts and hardware from the box and place them on a clean, soft, dry surface. Parts and assembly steps are grounded for wall-hanging or recessing use. Check the parts list to make sure nothing is missing. Dispose of packaging materials properly. Please recycle whenever possible. You will need the following tools (not included): Phillips screwdriver; stud finder; level; tape measure; electric drill; battery; 1/4 wood drill bit, hammer.

PARTS & HARDWARE

				
A. Remote Control	B. Gloves	**C. Fasten Bracket (1 pcs)**	**D. Wall Anchors (11pcs)**	**E. 4x12mm Screws (2 pcs)**
				
F. Wood Screws (8 pcs)	**G. Strain Relief**	H.Large Decorative Crystals	I. Log Set (carben)	**J. Instructions**
				
K. Fireplace	L.Decorative Crystals	M. **Wall Bracket** **Fixed on back of firebox**	N. **Log Set** (charcoal)	

SPECIFICATIONS AND DIMENSIONS





PRODUCT DIMENSIONS

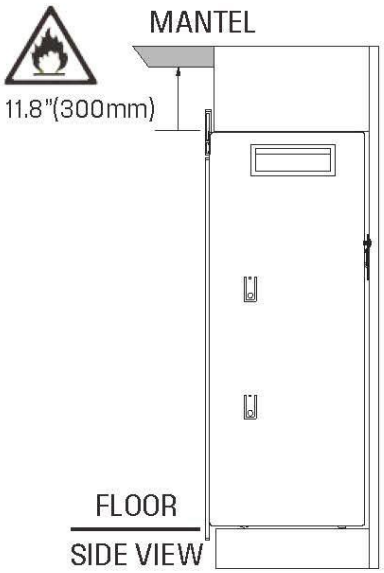
Model Number	A	B	C	D	E	F	G
MTH-50EF12C1	**50.0"** 1270 mm	45 11/16" 1160mm	48 1/2" 1232 mm	12 1/2" 318 mm	18 3/4" 476 mm	17 1/8" 435 mm	7" 178 mm
MTH-60EF12C1	**60.0"** 1524 mm	55 11/16" 1414 mm	58 1/2" 1486 mm				
MTH-74EF12C1	**74"** 1880 mm	69 11/16" 1770 mm	72 1/2" 1842 mm				

INSTALLATION AND ASSEMBLY

Your appliance is a **wall-mounted, recessed, and/or mantel-installed** appliance. Locate it in a suitable area that is not susceptible to moisture and is **away from drapes, furniture,** and **high-traffic** areas. **NOTE: Adhere to all national and local electrical codes.**

MINIMUM CLEARANCE TO COMBUSTIBLES

Measurements are taken from the glass front.			
Bottom	0"	Top	11.8" (300mm) to mantel
Sides	0"	Top	11.8"(300mm) to ceiling
Back	0"		



MINIMUM MANTEL CLEARANCES

WARNING

WHEN FINISHING THE MANTEL WITH PAINT OR LACQUER, ENSURE IT IS HEAT-RESISTANT TO PREVENT DISCOLORATION.

RECESSED TO WALL INSTALLATION (Tips: Wall bracket removal is NOT required.)

If you encounter any difficulties during assembly, please contact us.

CONTACT US:fireplace@efp.westinghouse.com

For Troubleshooting and Technical Support

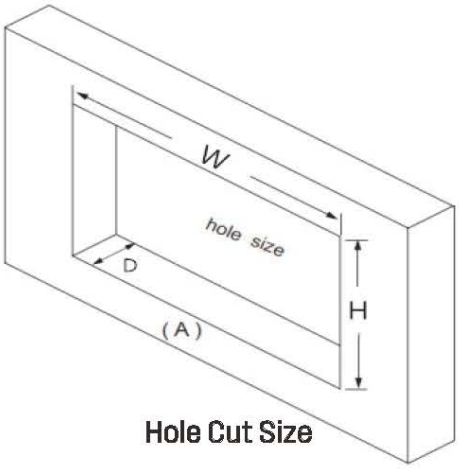
TOLL-FREE :1-800-619-8007

Please have your model number and product serial number ready.

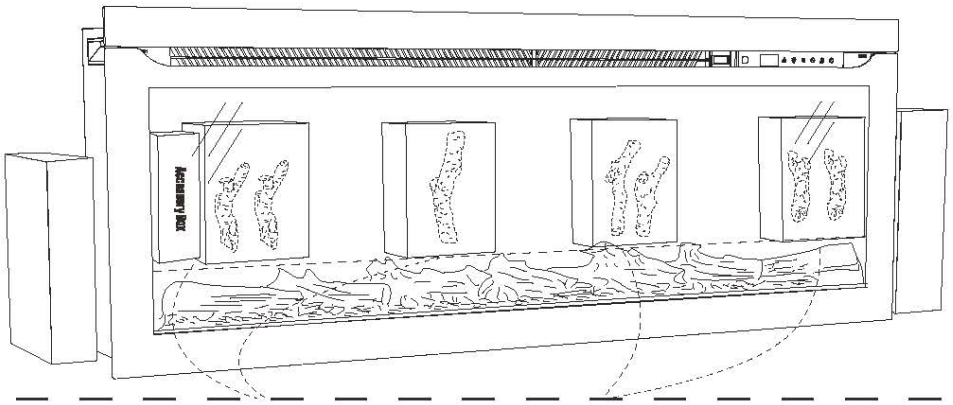
Step 1 Select a dry wall and cut an opening for the fireplace insert. The opening dimensions are shown in the diagram (framing opening dimensions)

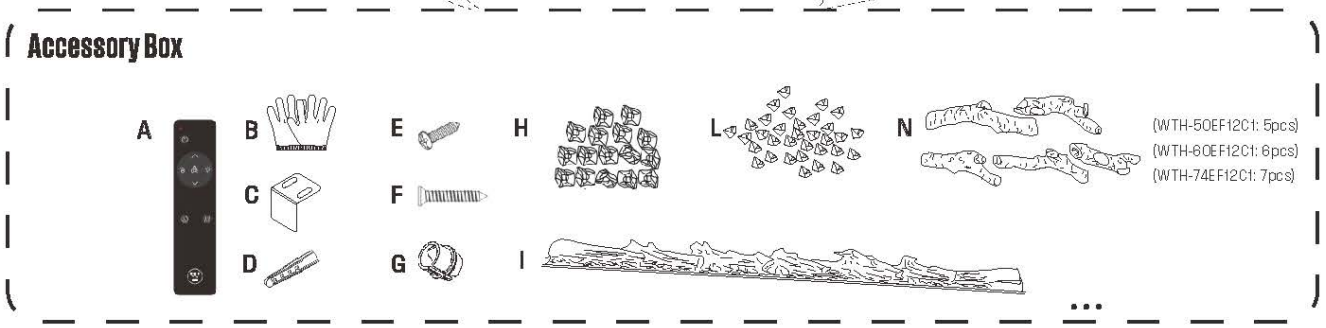
Size of hole **as** per below char – **Framing Hole Size**

Framing Hole Size			
Model Number	W (Width)	H(Height)	D (Depth)
WTH-50EF12C1	49" (1245mm)	17 5/8" (448mm)	7 7/8" (200mm)
WTH-60EF12C1	59" (1499mm)		
WTH-74EF12C1	73" (1854mm)		

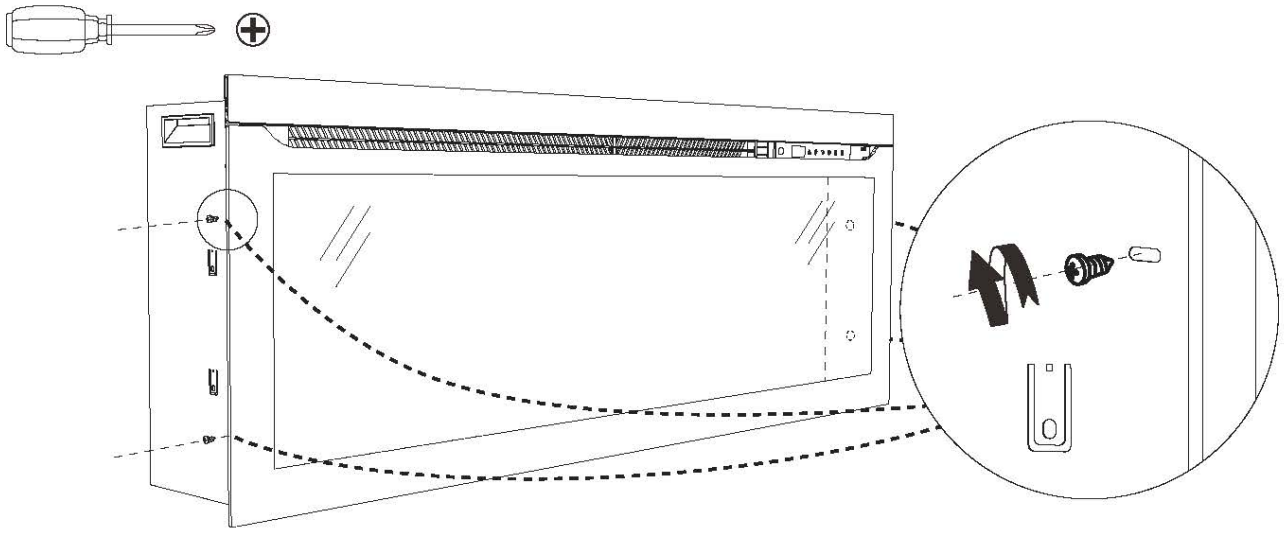


Hole Cut Size

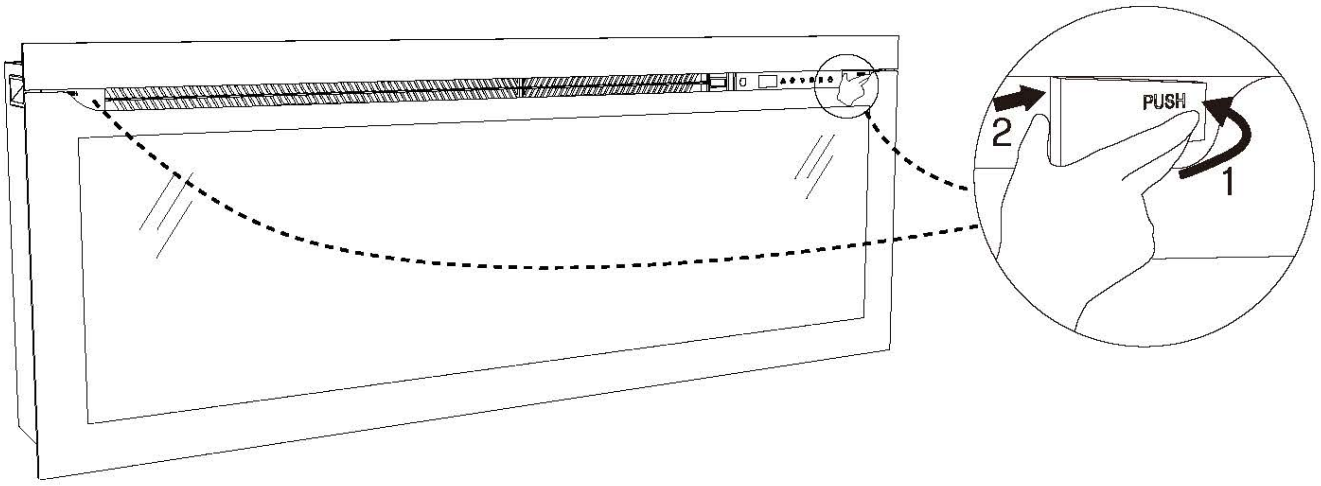




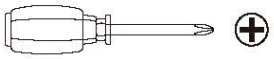
Step 2 Remove the silver screws on the left and right sides (4 screws total).

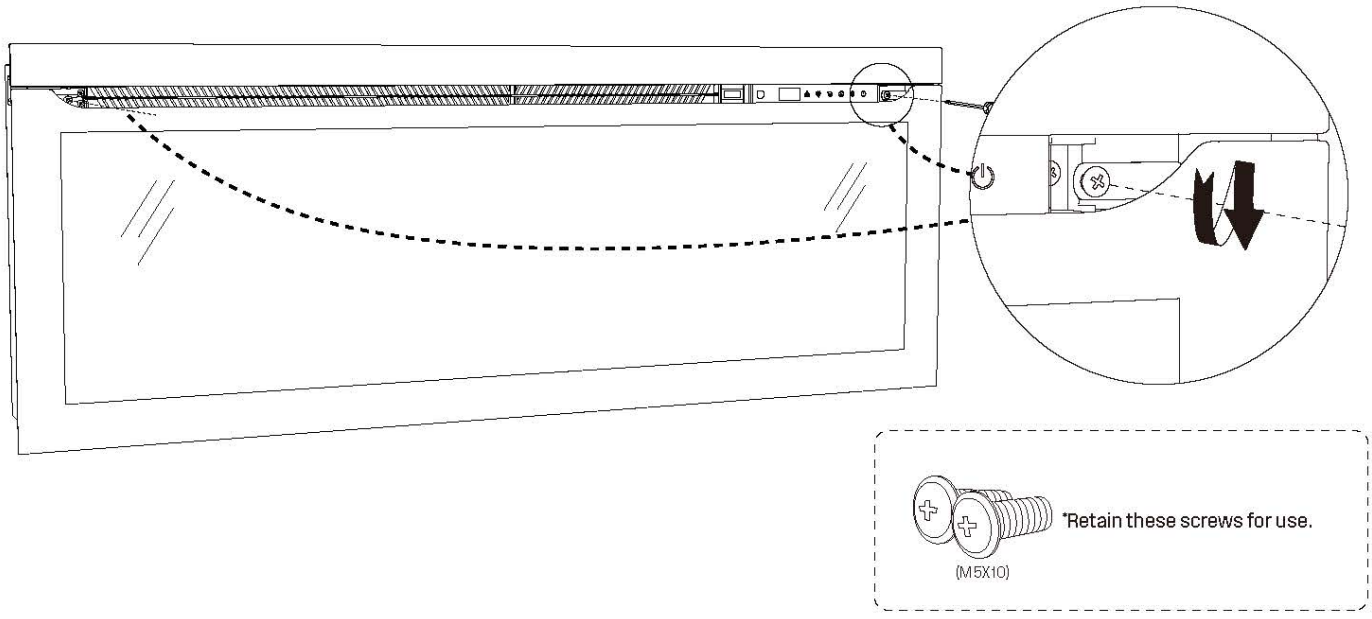


Step 3 Press the area marked “PUSH” on the decorative front cover with your finger. The opposite side will release. Lift with your thumb and remove the cover.



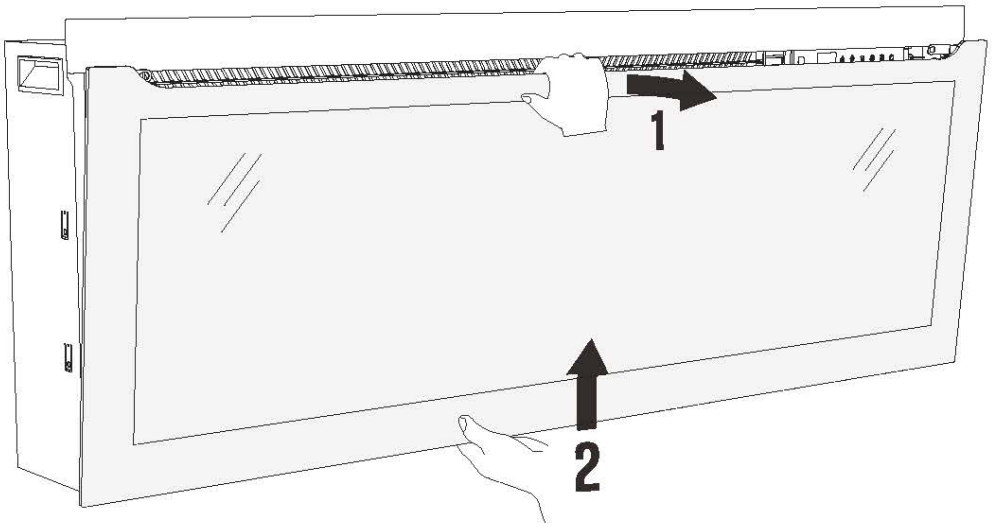
Step 4 Remove the largest retaining screws on both sides (2 screws total).



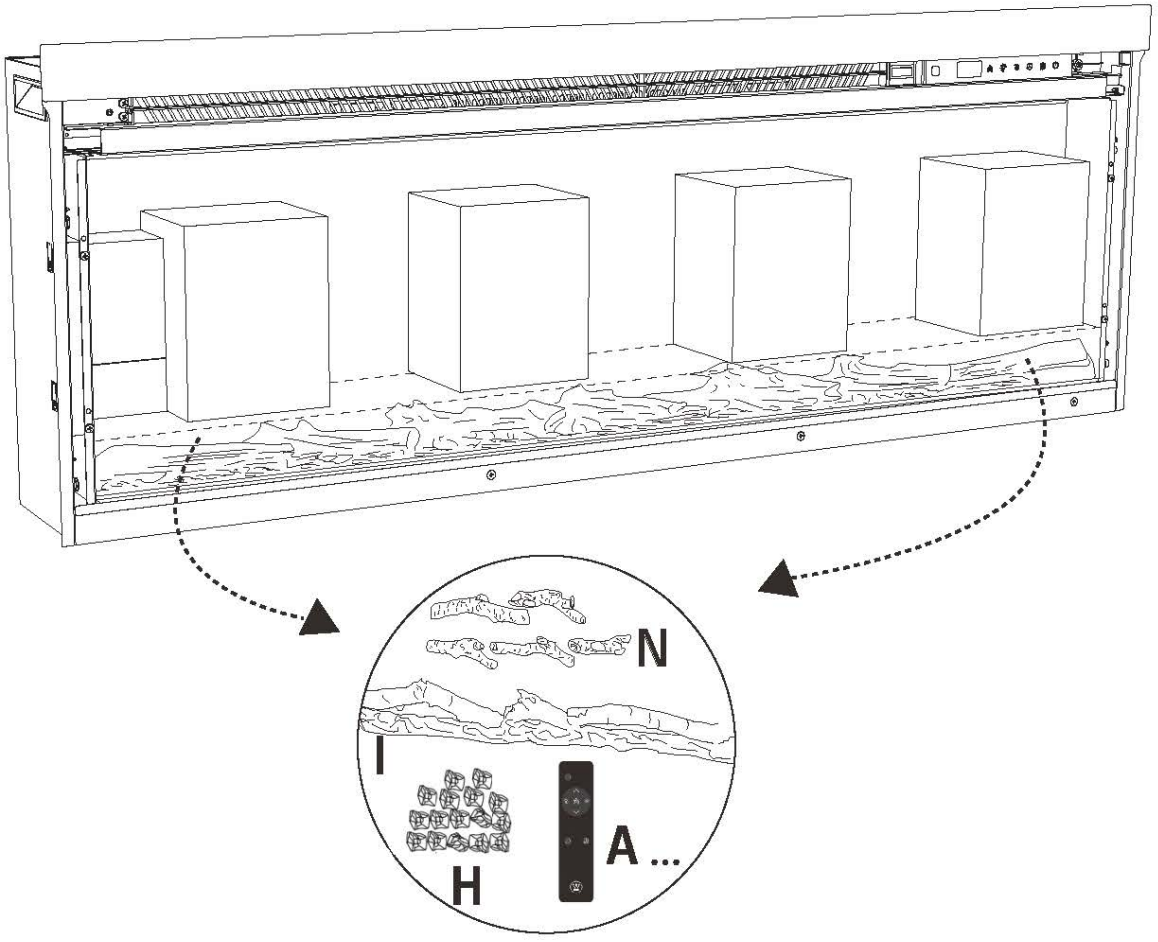


*Retain these screws for use.

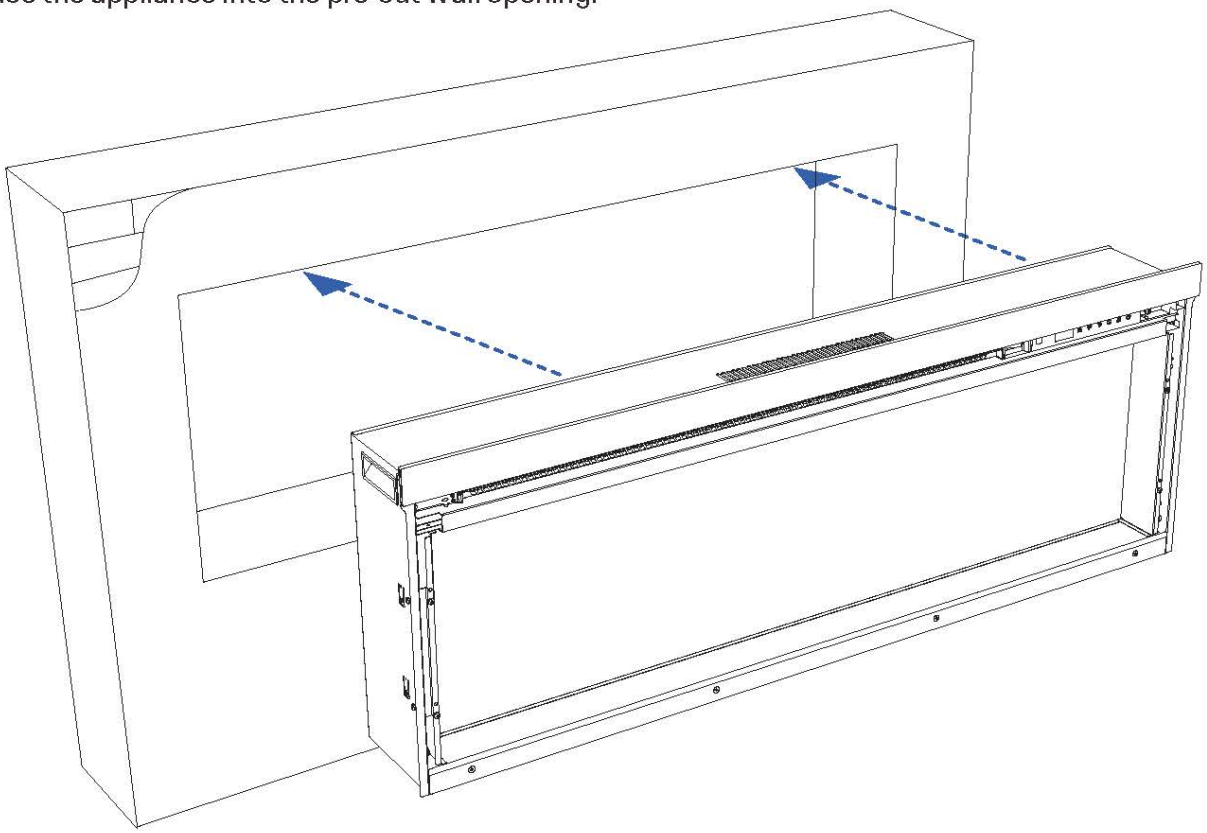
Step 5 Remove the glass panel by carefully pulling it outward, then lifting it upward to disengage.



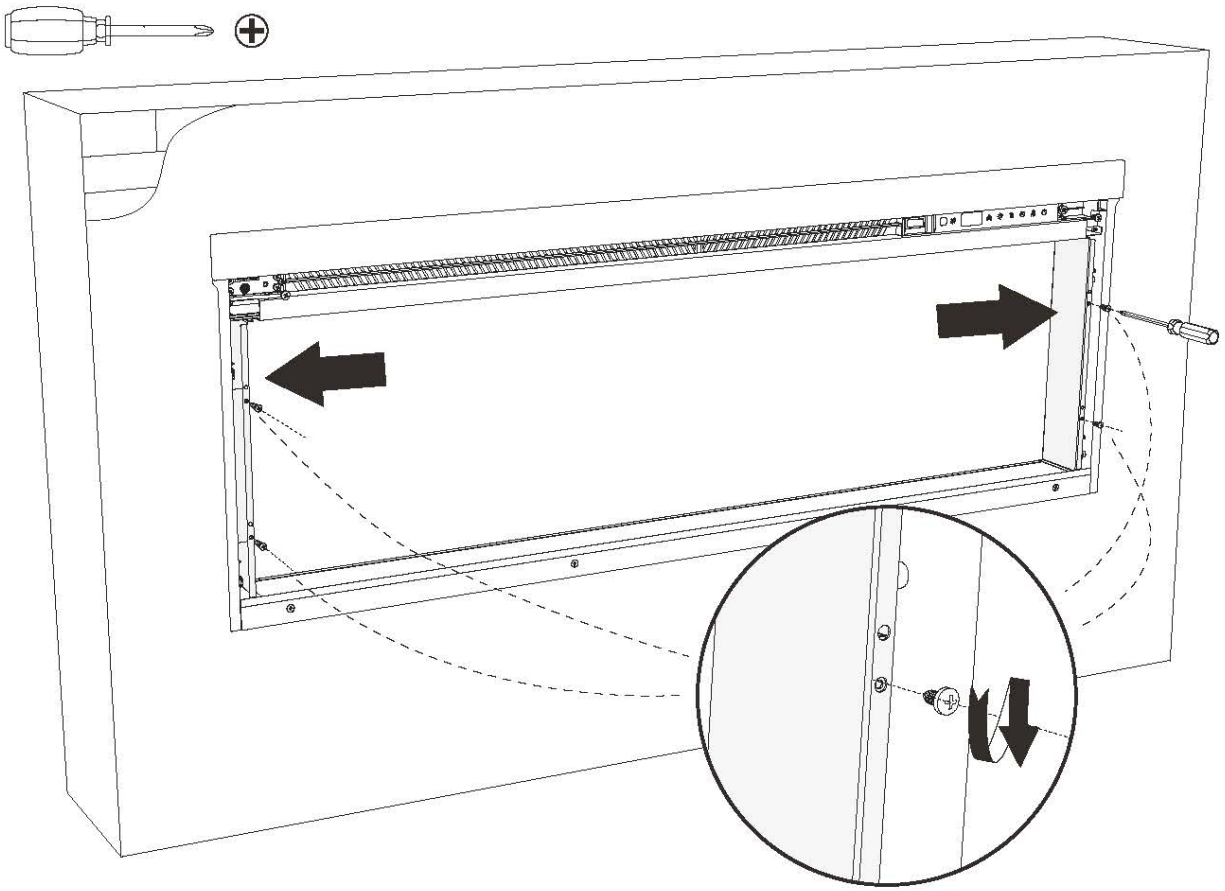
Step 6 Remove all accessories and the decorative log set.



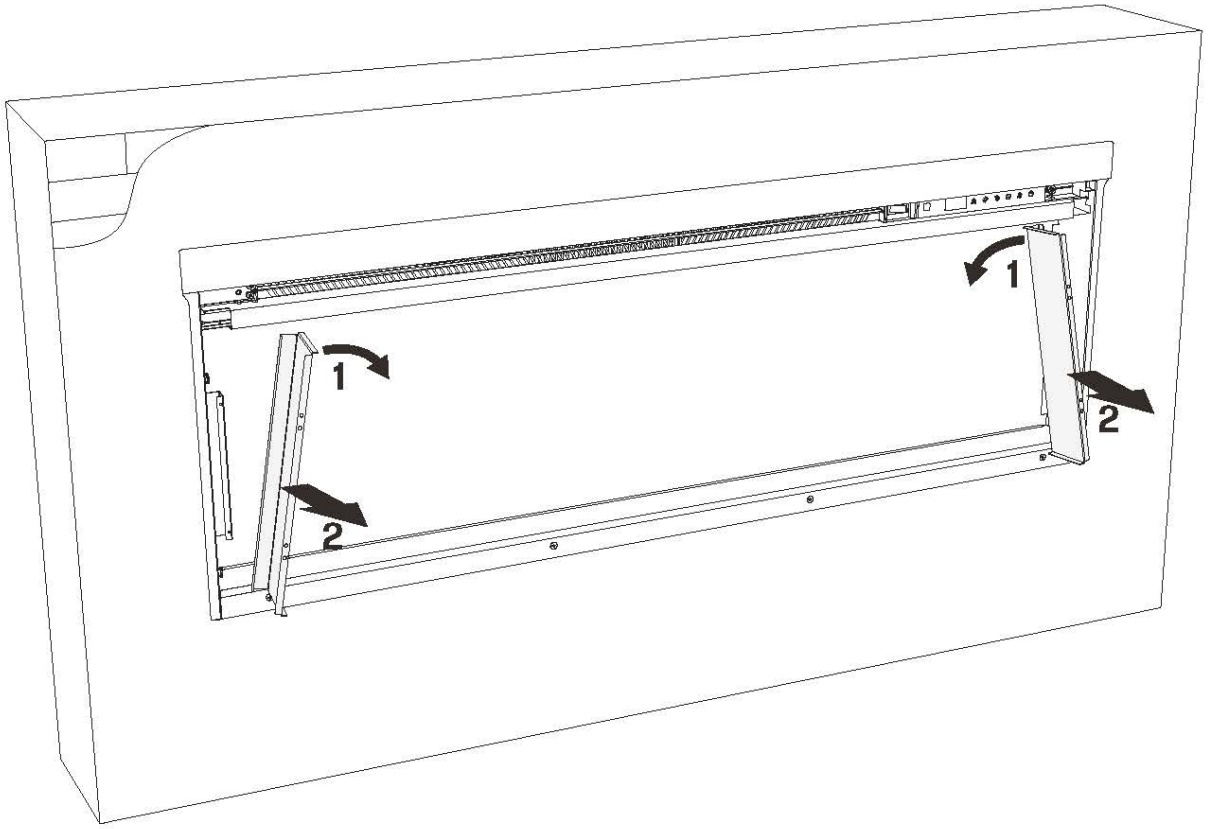
Step 7 Place the appliance into the pre-cut wall opening.



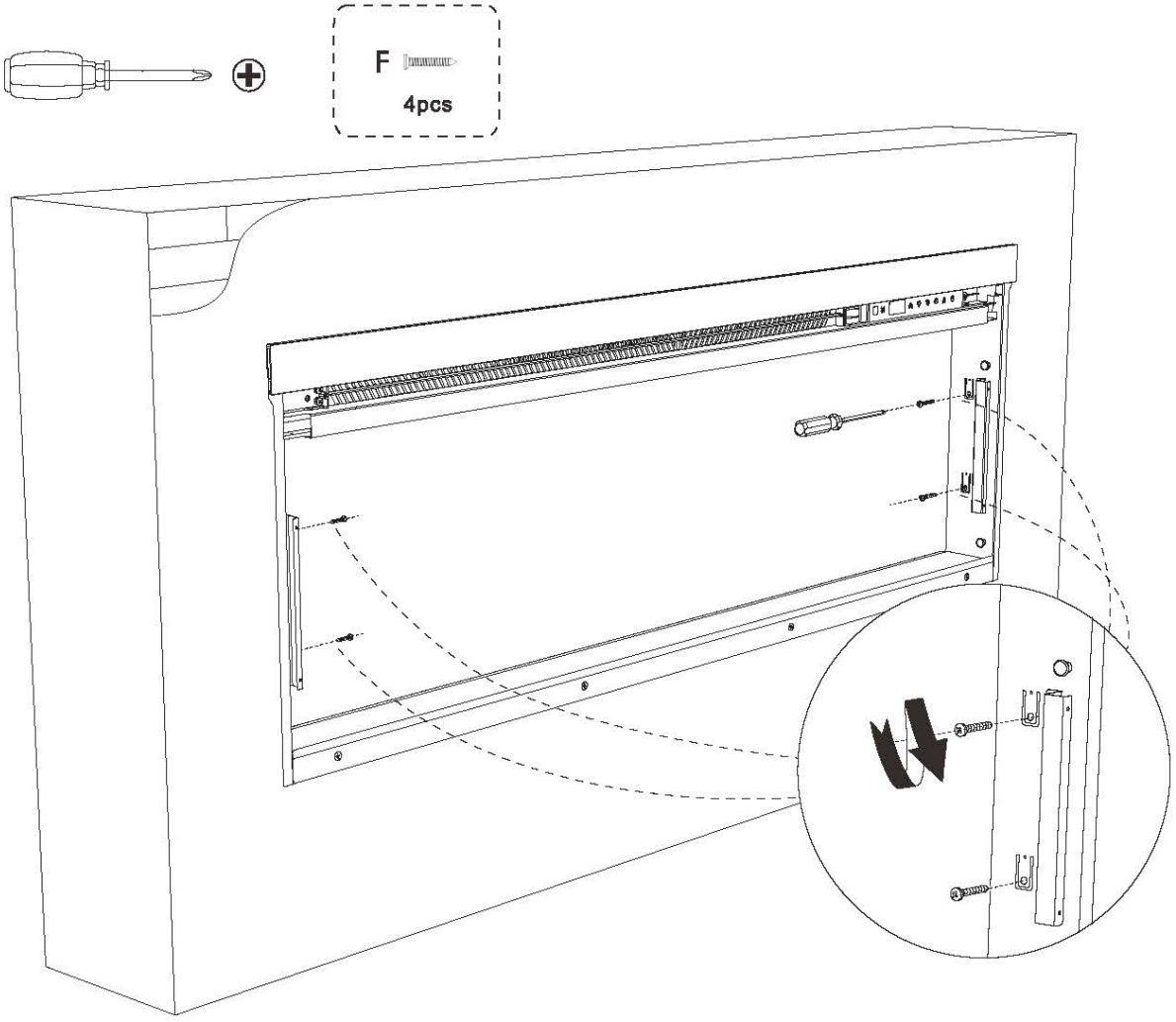
Step 8 Remove the screws securing the left and right decorative side panels (4 screws total).



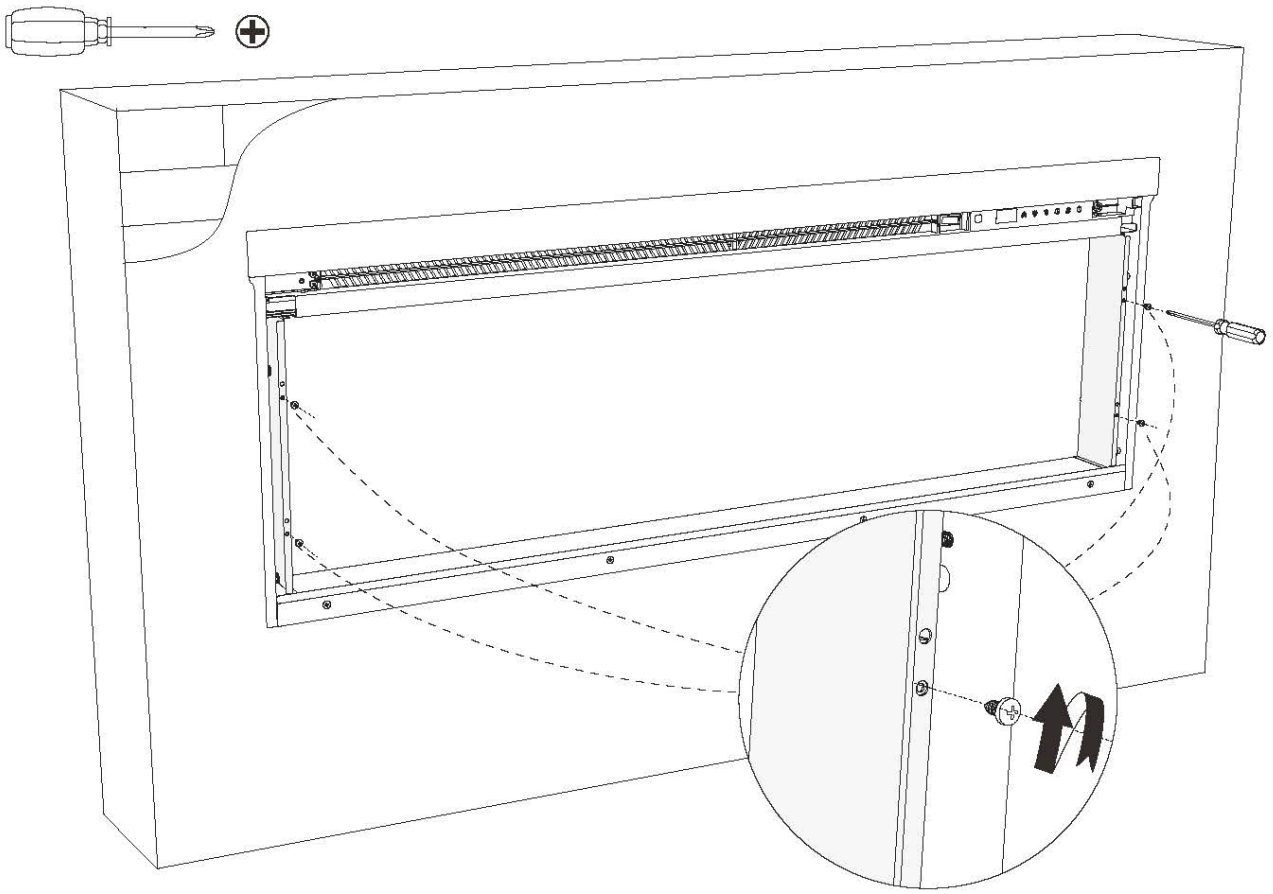
Step 9 Remove the decorative side panels by tilting them inward, then lifting them out.



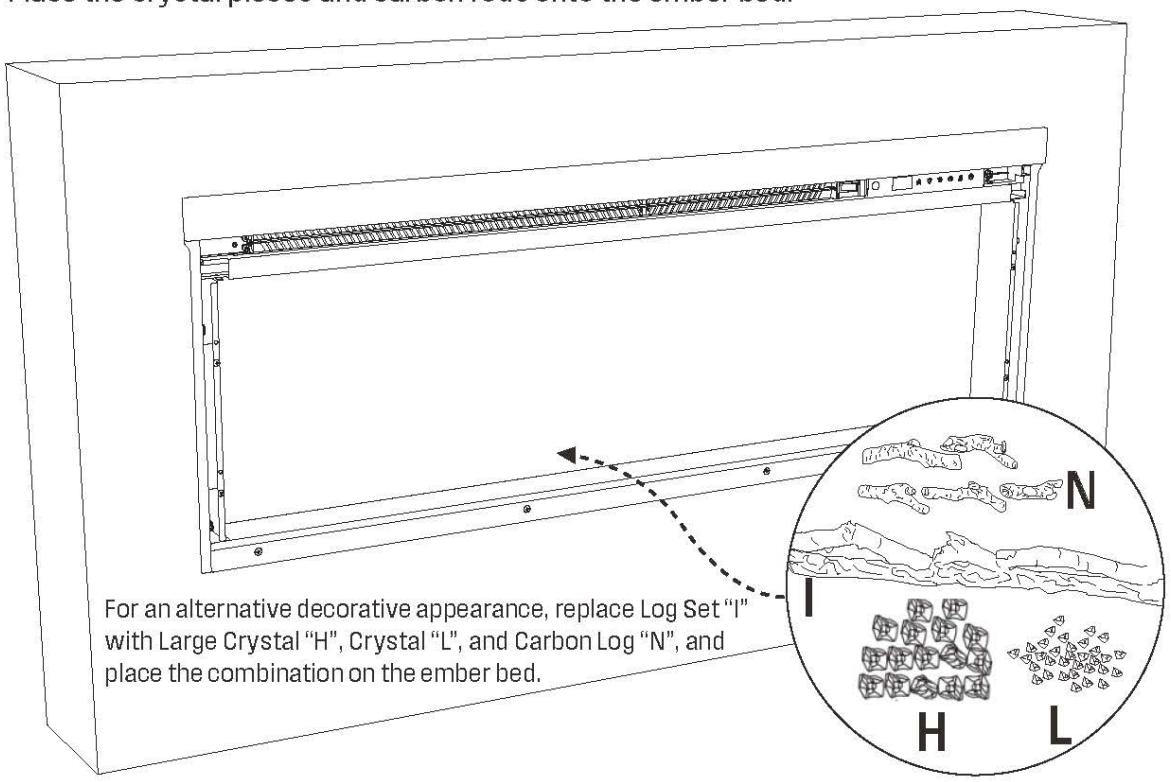
Step 10 Secure the appliance to the wall using Screw "F" (wood screw).



Step 11 Reinstall the decorative side panels in their original positions.



Step 12 Place the crystal pieces and carbon rods onto the ember bed.

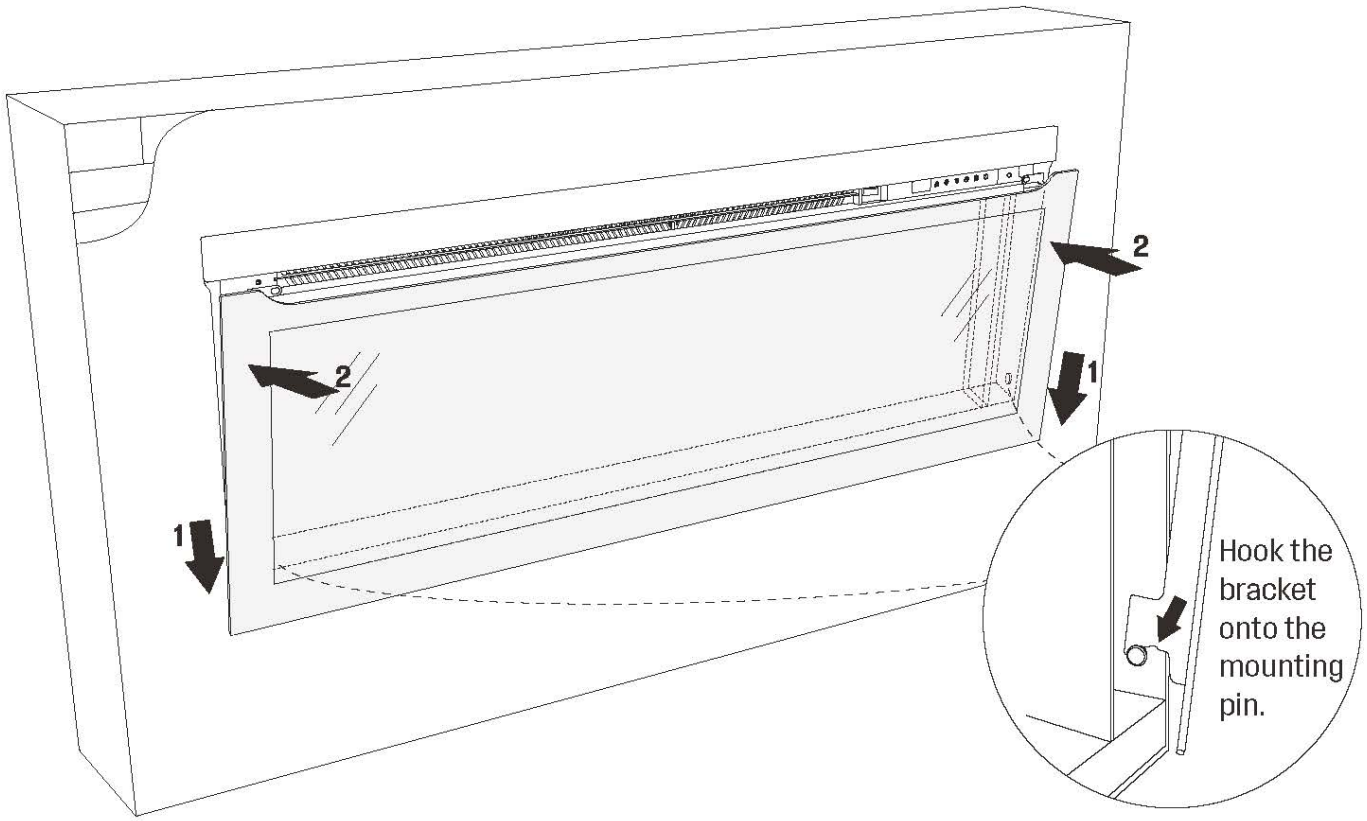


For an alternative decorative appearance, replace Log Set "I" with Large Crystal "H", Crystal "L", and Carbon Log "N", and place the combination on the ember bed.

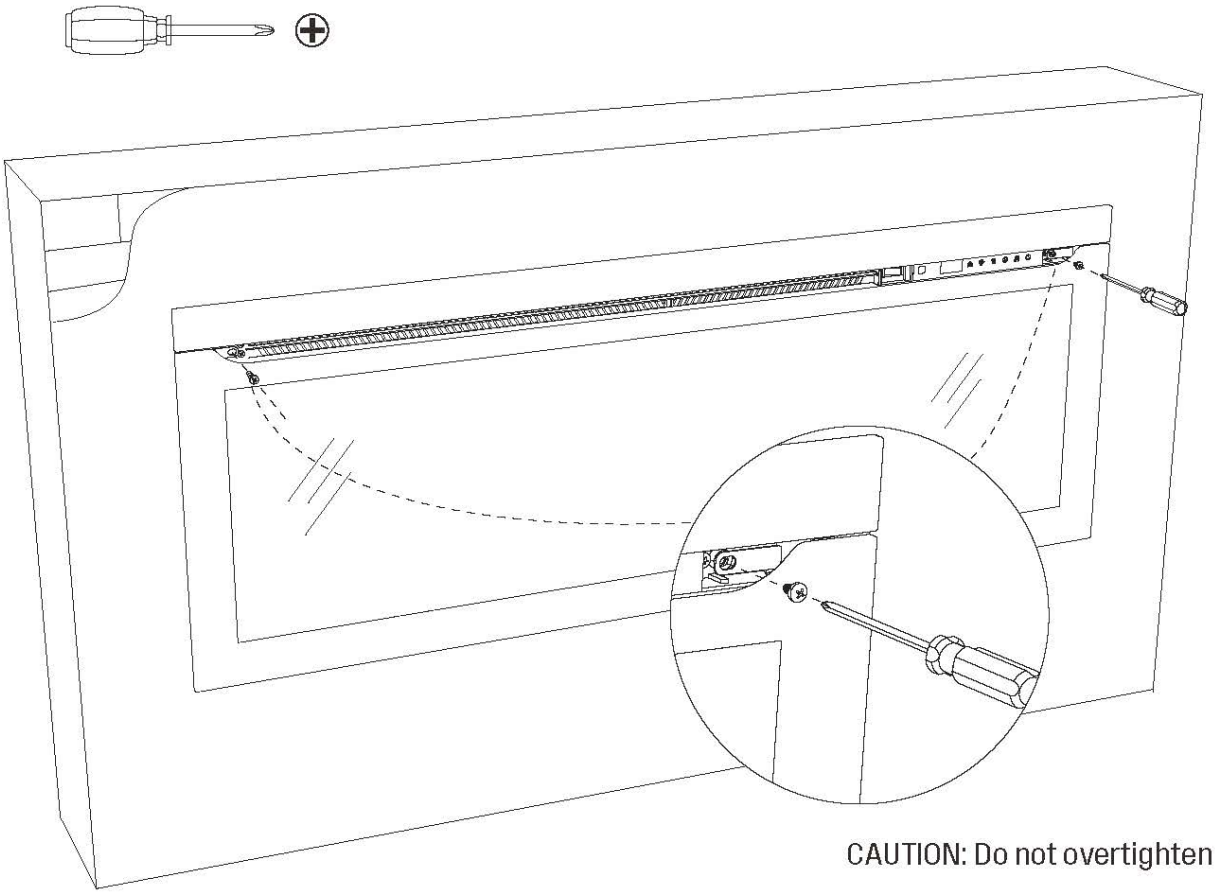
Note:
*Caution! There are sharp edges. Keep away from children to prevent cuts.
*Contains small parts. Keep away from children to prevent swallowing.

*If your fireplace comes with a log set, remove the log set from the package, then put it to proper place inside the fireplace,
*If your fireplace comes with CLEAN CRYSTAL MEDIA: Crystals may have a fine oil residue that needs to be cleaned prior to installation. Clean them with mild dish soap, drain, rinse thoroughly, and dry before placing into the tray.

Step 13 Reinstall the glass panel. Engage the brackets on both sides into the hanging shafts and align the glass evenly.

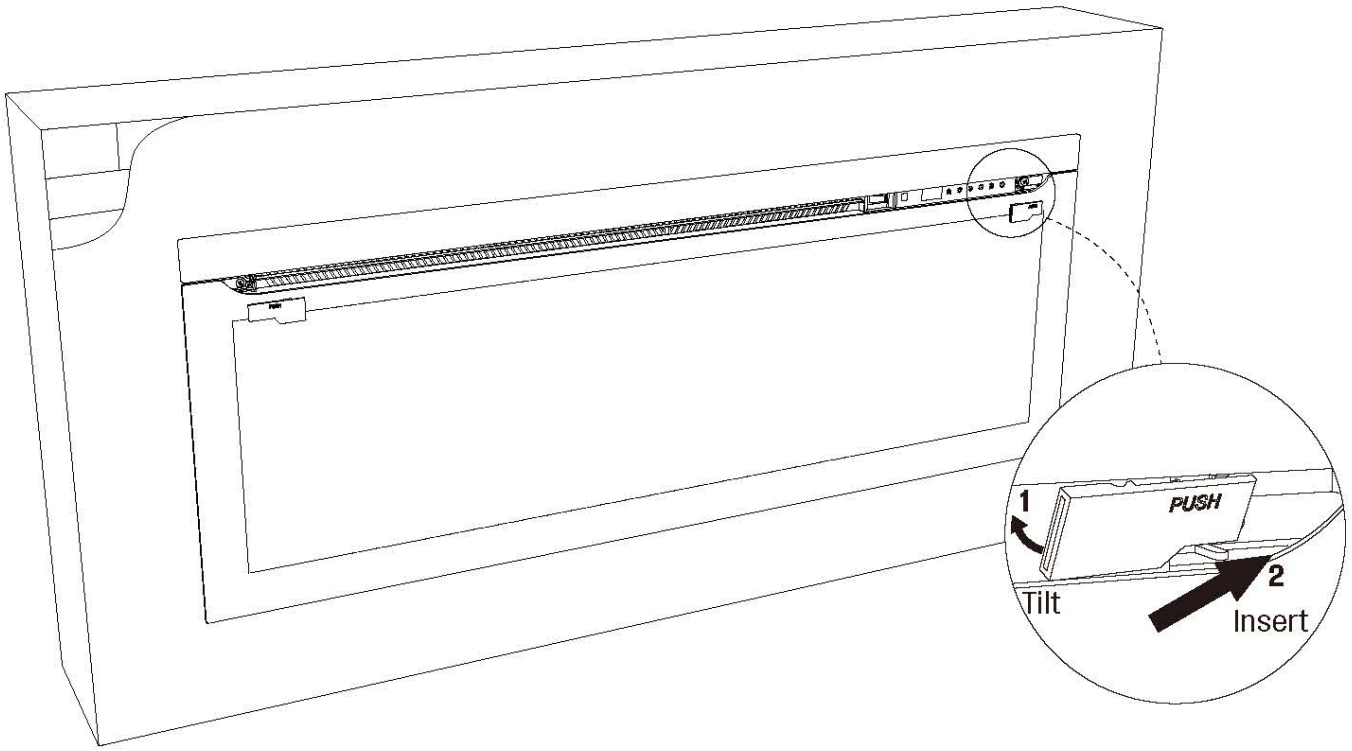


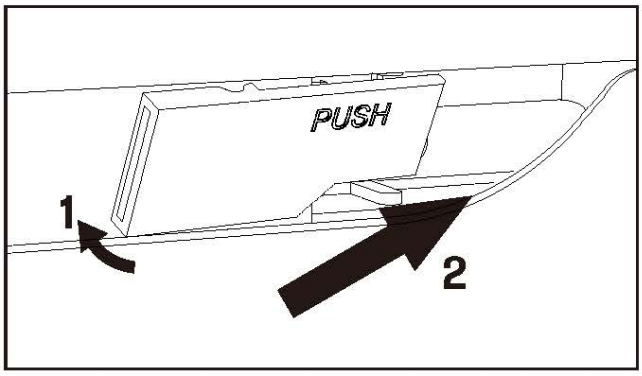
Step 14 Reinstall the side retaining screws (M5X10).



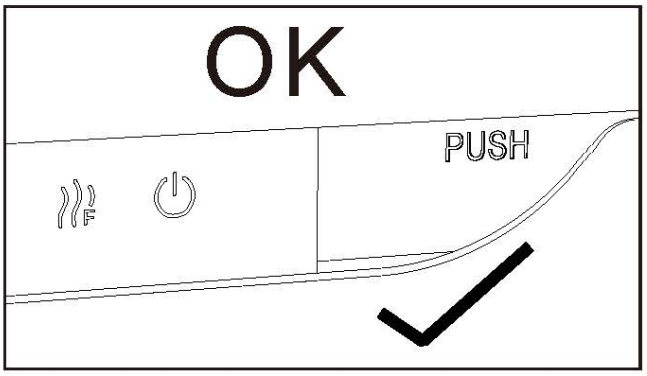
CAUTION: Do not overtighten the screws.

Step 15 Reinstall the decorative front cover.





Tilt the cover, insert it into the groove, and push until it locks into place.



Installation is complete.

WALL -MOUNTED INSTALLATION

NOTE:

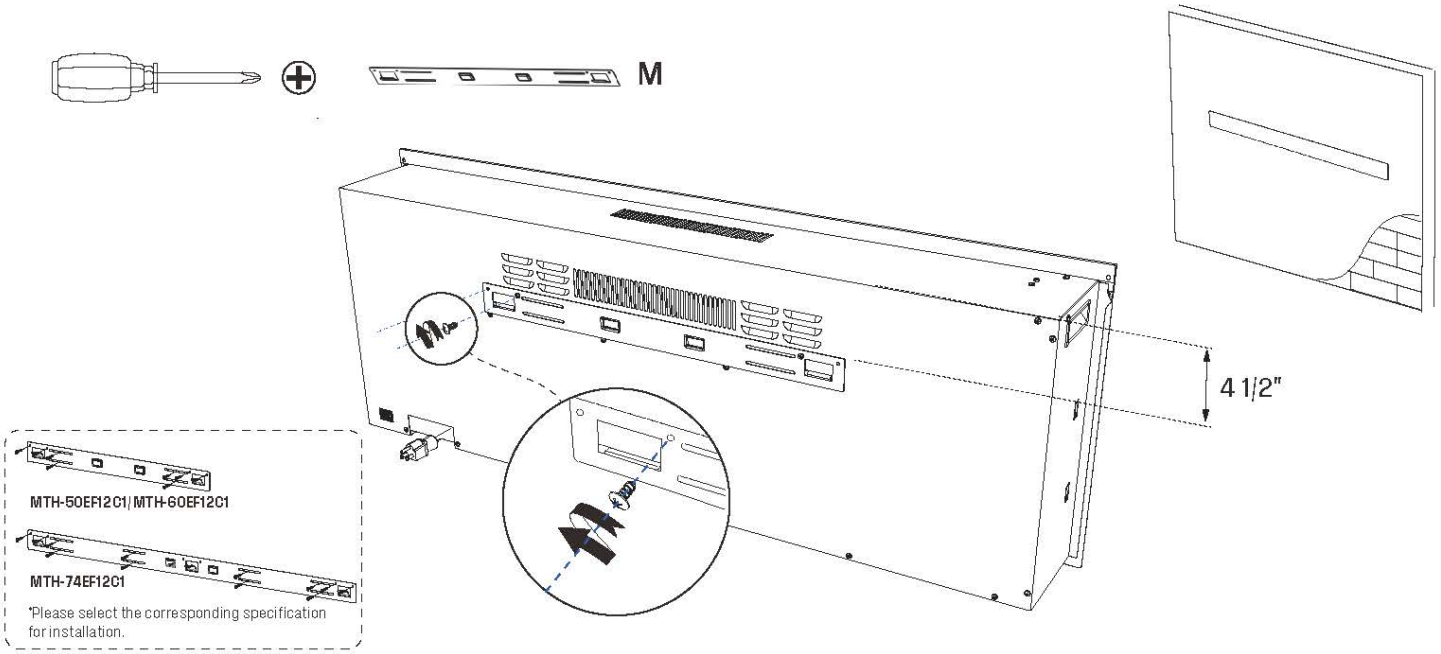
1.The appliance is not lo**ad-bearing. When** constructing the rough framing, carefully consider the weight of the finishing materials.

2.Due to the variety of materials used in **diff**erent walls, it is highly recommended to consult with a local builder before installation to ensure compliance with all local building codes and regulations.

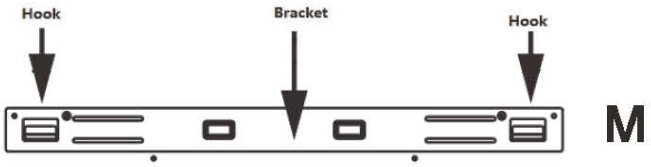
STEP 1 Choose **a location that is not prone to moisture and is located at least 36" (914 mm) away from** combustible materials such as curtains, drapes, furniture, bedding, paper, etc.

STEP 2 Have two people hold the appliance against the wall to determine the final position.

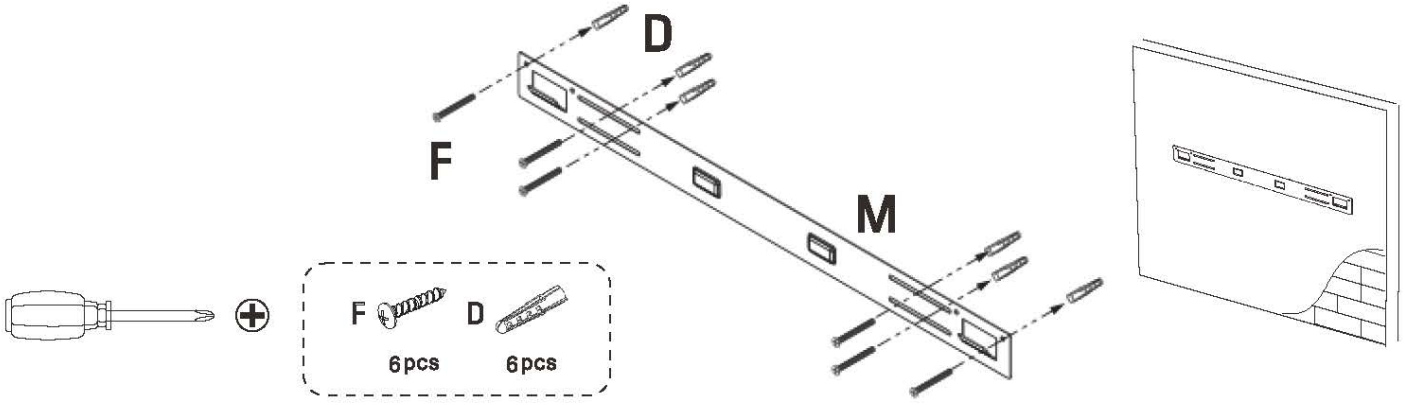
STEP 3 Place the **unit face down on a soft, non-abrasive surface. Remove the** wall **bracket "M" from the back** of **the unit by removing the screws.**



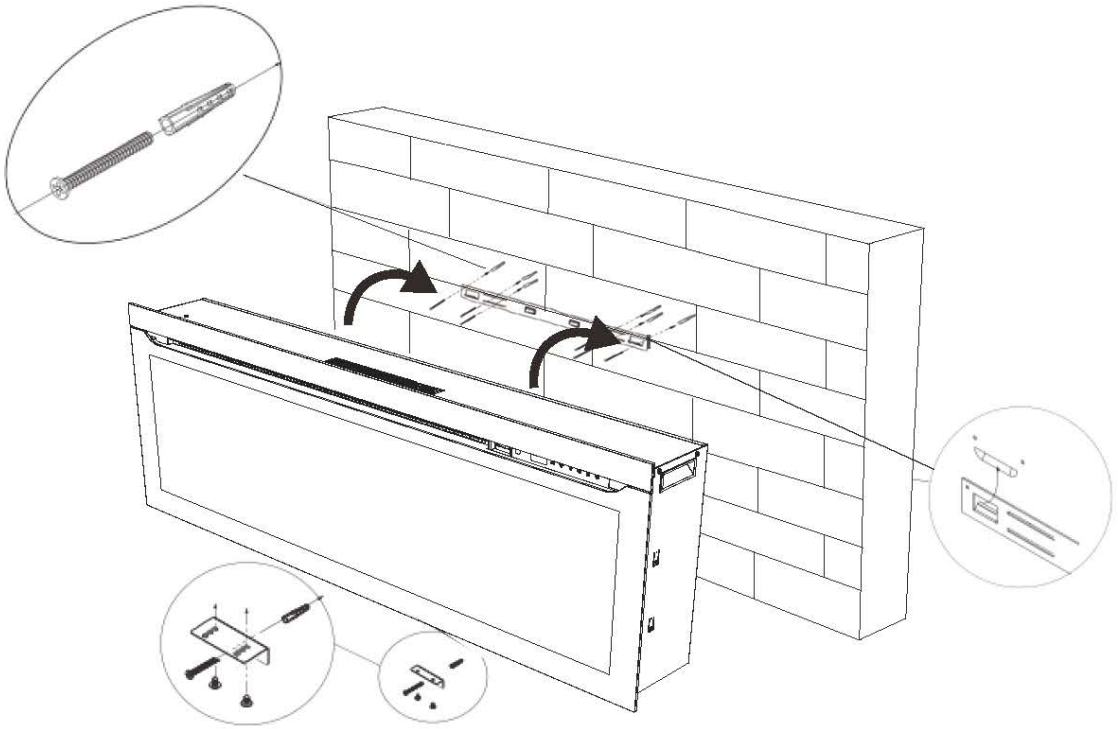
STEP4 Mark the location, then mount the wall bracket**"M"**onto the wall using the supplied screws **"F"** and **Wall Anchors "**D" . Ensure the hooks face upward and the bracket is level.



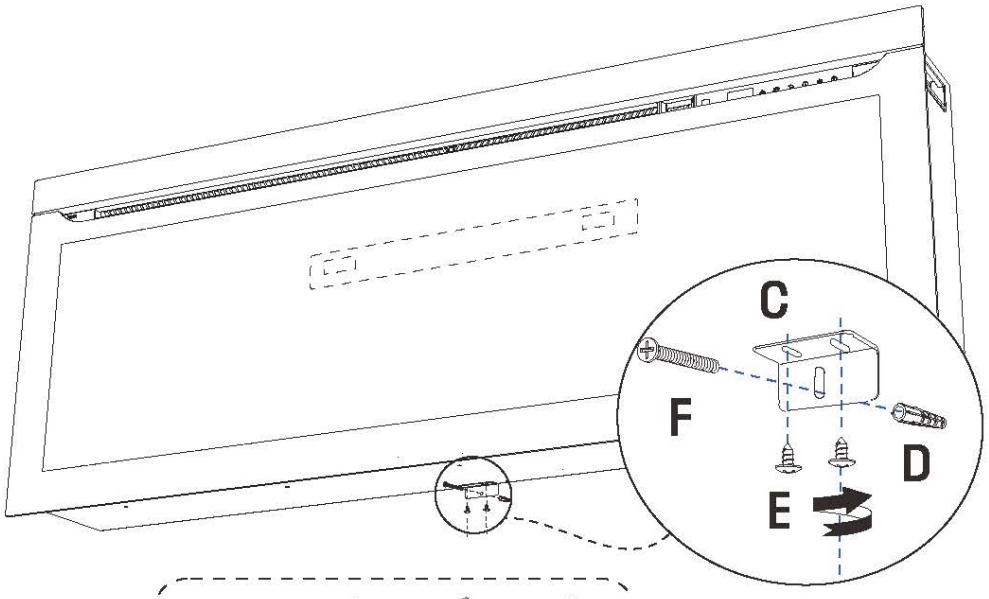
NOTE: It is strongly recommended that the mounting wall bracket**"M"**be screwed into the wall studs where **possible. If the wall studs cannot be used, ensure that the supplied plastic anchors are used to affix the bracket** to the wall and that the bracket is adequately secured.

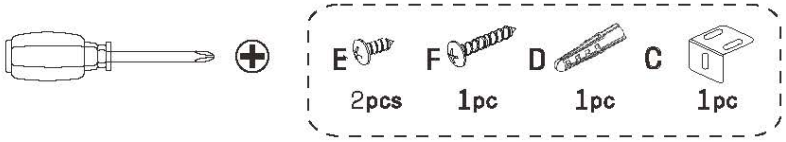


STEP 5 With the wall-mounting bracket installed, have two people lift the appliance up and insert the two hooks on the bracket into the two slots on the back of the appliance.

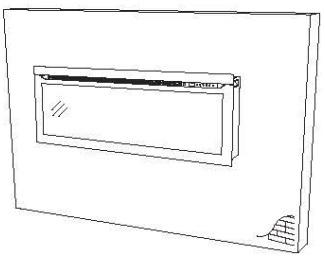


STEP6 Fasten the metal bracket "C" at to the back of fireplace with two screws "E" (4 x 12 mm), and attach the other end to the wall with one drywall anchor. **(the supplied screws "F" and** wall anchors **"D")**





***** Wall-Mounted Installation The device is independently mounted on **the wall, offering open views from the front, left, and right sides.**



LOG SET/CRYSTAL EMBER INSTALLATION

(Note: Please install according to the embers that you bought or selected.)

* Glass front must be removed and the appliance must be mounted in its final location before the log set/crystal embers are installed.

* If your fireplace comes with a log set, remove the log set from the package, then put it to proper place inside the fireplace, .Please refer to **Figure 1**

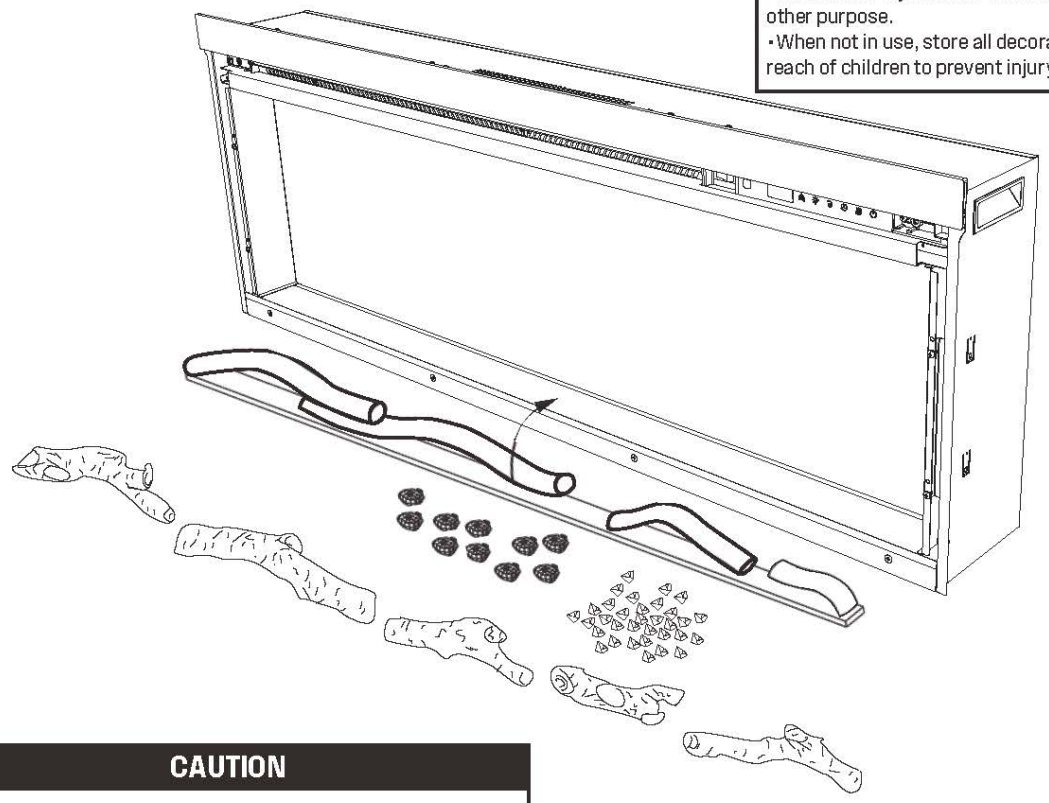
* If your fireplace comes with CLEAN CRYSTAL MEDIA: Crystals may have a fine oil residue that needs to be cleaned prior to installation. Clean them with mild dish soap, drain, rinse thoroughly, and dry before placing into the tray.

Note:
*Caution! There are sharp edges. Keep away from children to prevent cuts.
*Contains small parts. Keep away from children to prevent swallowing.

* Then place the crystal embers carefully into the bottom tray on the front of the appliance as illustrated. Apply an even layer from side to side, please refer to **Figure 1**

CAUTION

- The colored crystals have sharp edges. Wear the supplied protective gloves when handling to avoid injury.
- The colored crystals are decorative only. Do not use for any other purpose.
- When not in use, store all decorative components out of reach of children to prevent injury if used as toys.



Figure(1)

CAUTION

- Handle decorative logs/materials with care to prevent damage.
- Avoid scratching the mirrored reflective panel during installation.

Implementation standards: Fixed and Location-Dedicated Electric Room Heaters [uL 2021][CSA C22.2#46]

Hard-Wiring Introduction and Preparation

WARNING

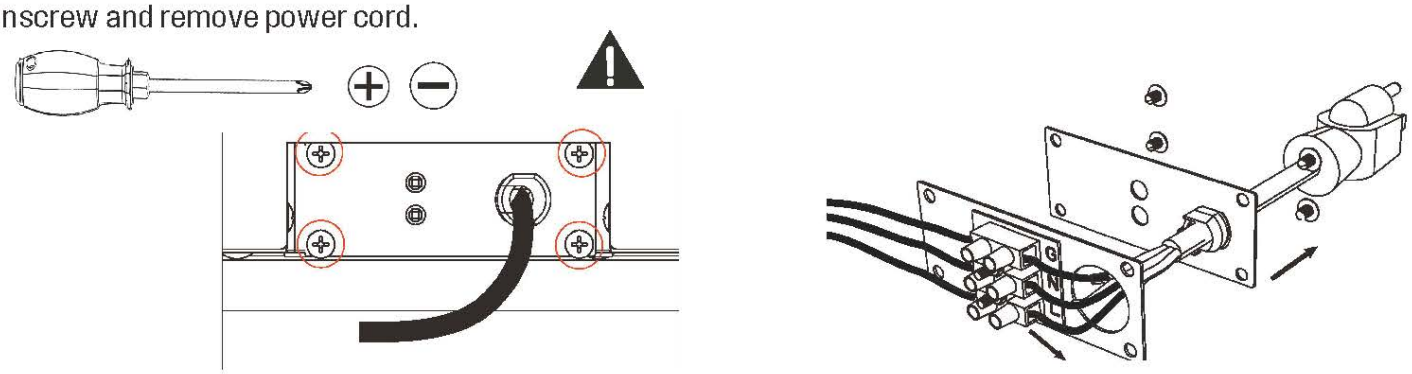
Turn off the appliance completely and allow it to cool before servicing. Only a qualified person should service and repair this electric appliance.

HARD-WIRING CONNECTION

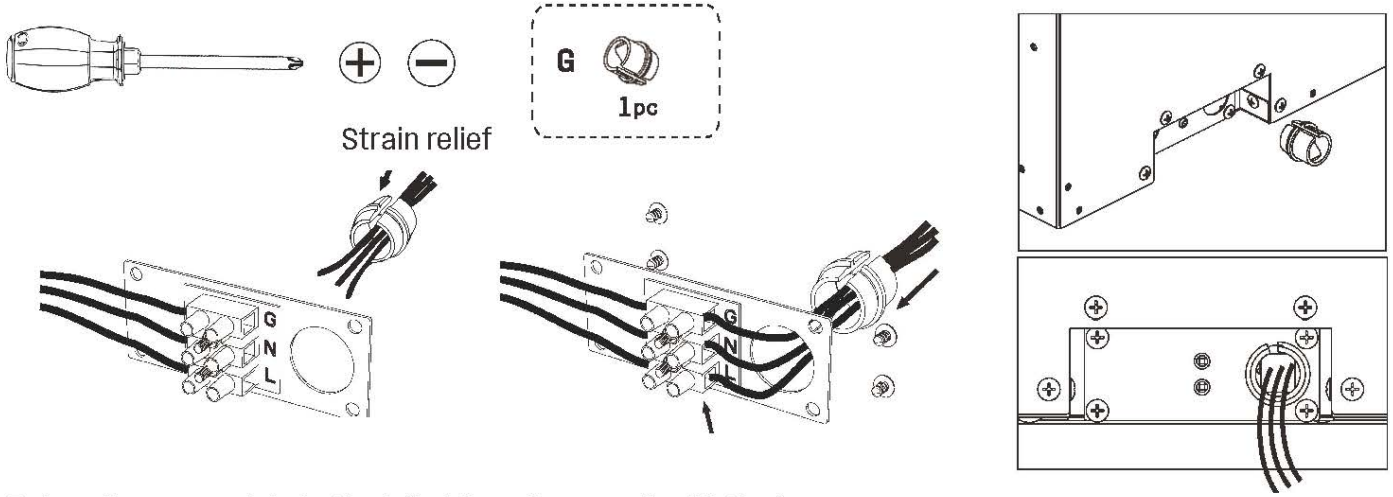
It is necessary to hard-wire this appliance. A qualified electrician must wire the appliance directly to the household wiring. The wire and power supply breaker must be rated for 120V, minimum 15 amps.

This appliance must be electrically connected and grounded in accordance with local codes, if hardwired. If no local codes apply follow the current CSA C22.1 CANADIAN ELECTRICAL CODE in Canada or the current ANS/NFPA 70 NATIONAL ELECTRICAL CODE in the United States.

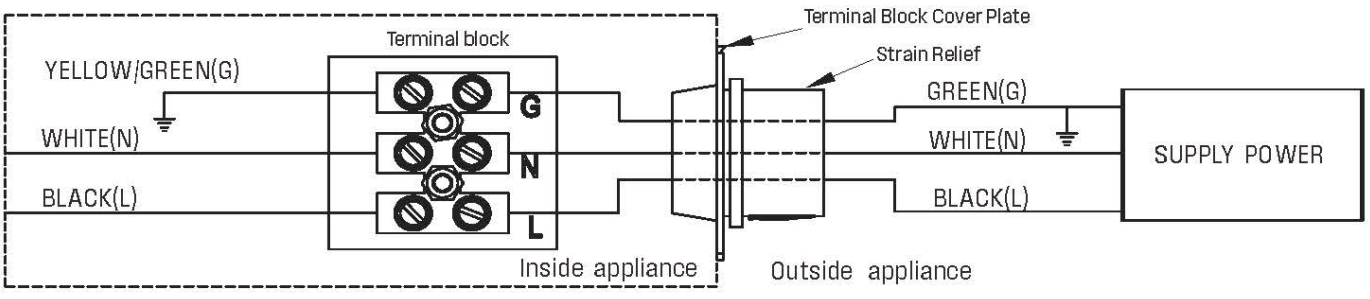
1. Remove the cover plate from the left side of the appliance by unscrewing the four screws, as shown below. Unscrew and remove power cord.



2. Attach the wiring to the junction block. Please make sure the live wire goes into the “L”, the neutral wire into “N” and the ground wire into “G”. Please ensure that the hard-wiring passes through strain relief.



3. Return the cover plate to the left side and secure it with the four screws.



CONTROL DESCRIPTION

WARNING

Read and make sure you understand this entire owner's manual, including all safety information, before plugging in or using this product.

Failure to do so could result in electric shock, fire, serious injury, or death.

POWER

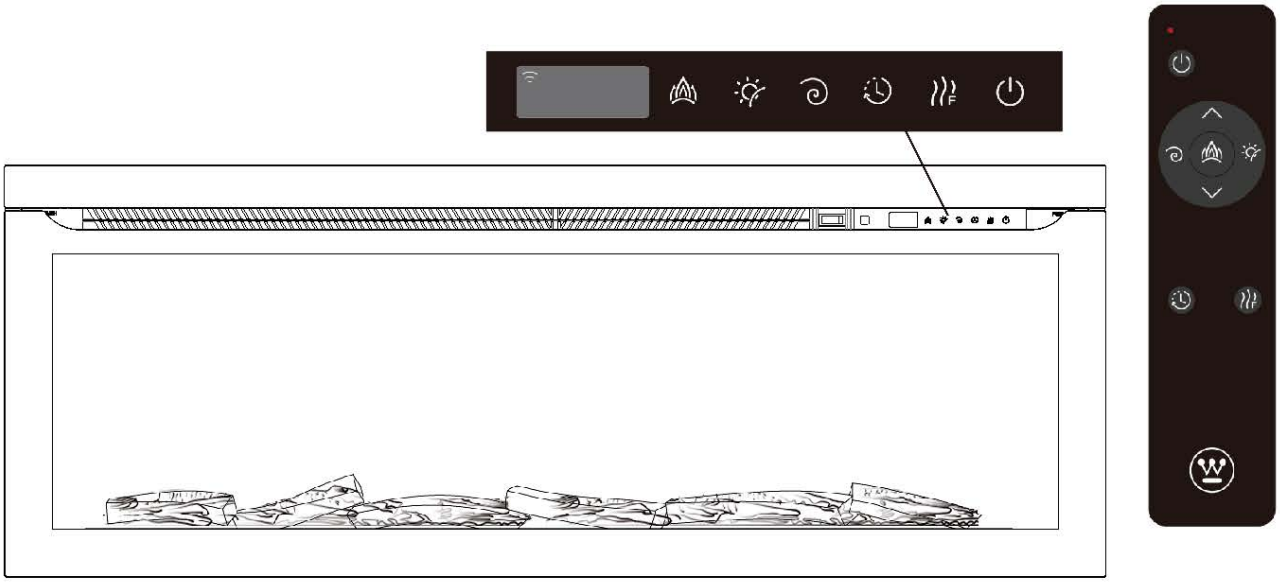
Make sure the ON/OFF switch, located on the control panel, is in the OFF position. Plug the power cord into a 120V 15A grounded outlet (see IMPORTANT SAFETY INFORMATION on pages 2 and 3). Make sure the outlet is in good condition and that the plug is not loose. NEVER exceed the maximum amperage for the circuit. DO NOT plug other appliances into the same circuit.

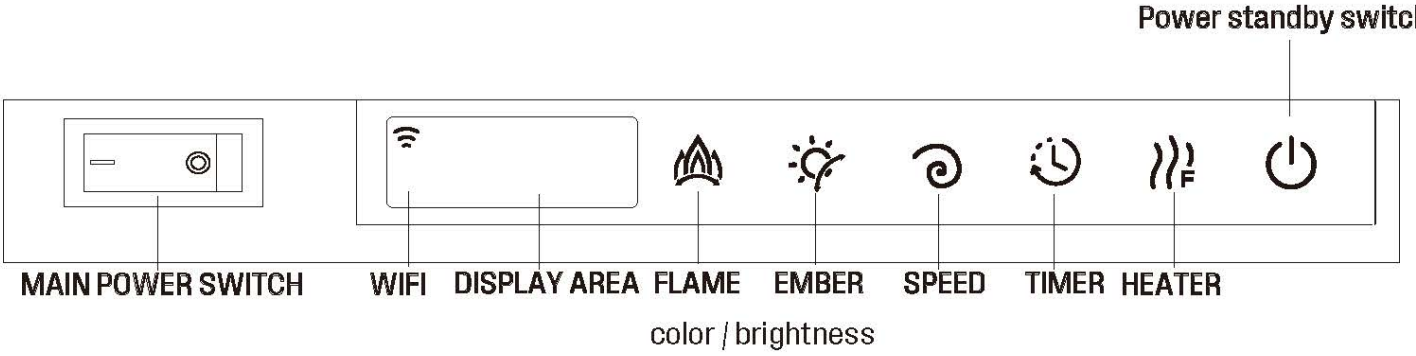
METHODS OF OPERATION

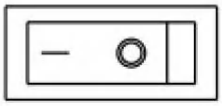
This electric fireplace can be operated by the button located on the glass panel at the top right-hand side of the fireplace, or by the battery-powered REMOTE CONTROL.

The operation and functions of the two methods are the same.

Before operating, please review the IMPORTANT SAFETY INFORMATION on pages 2 and 3, and heed all warnings.

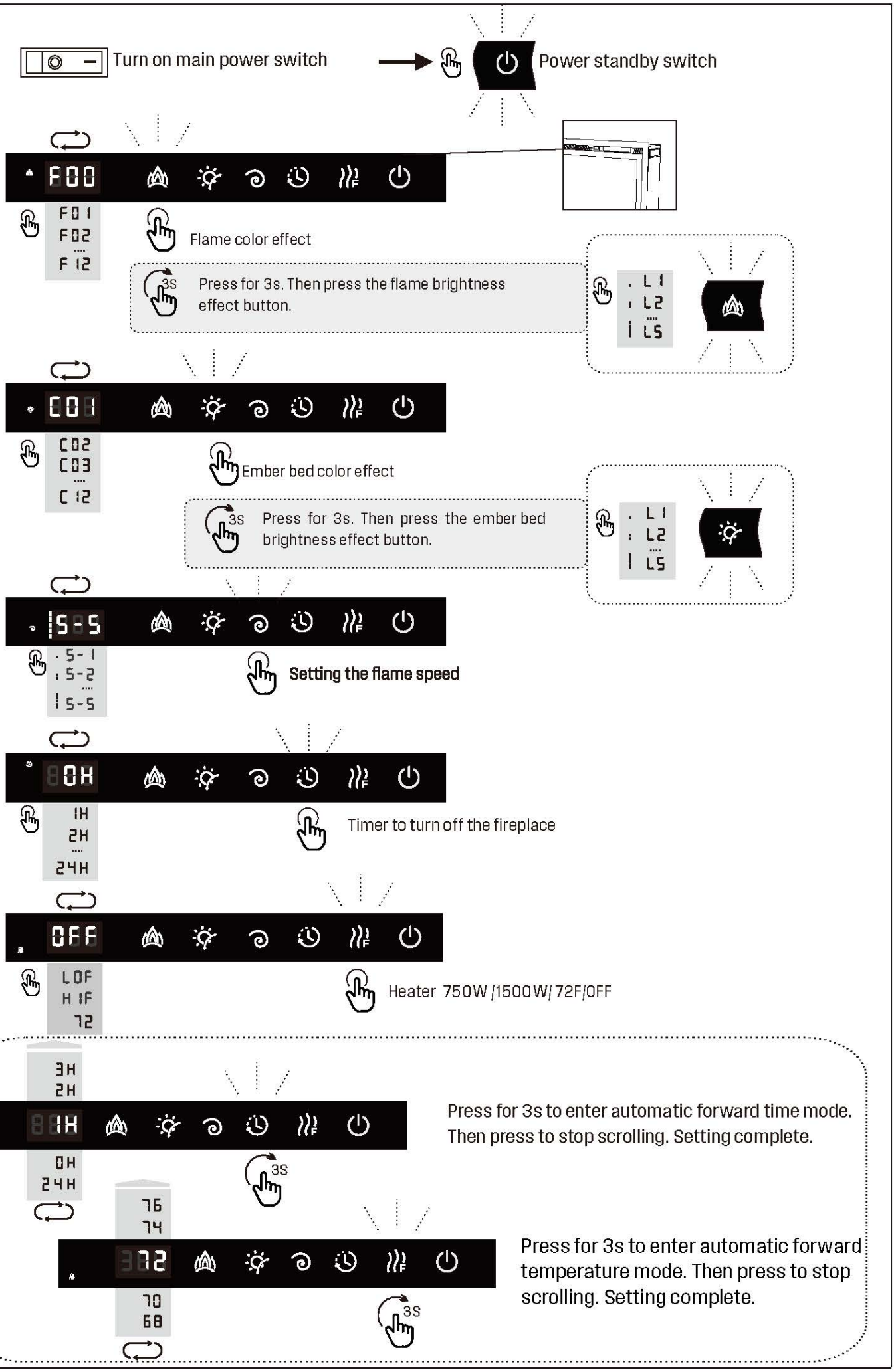






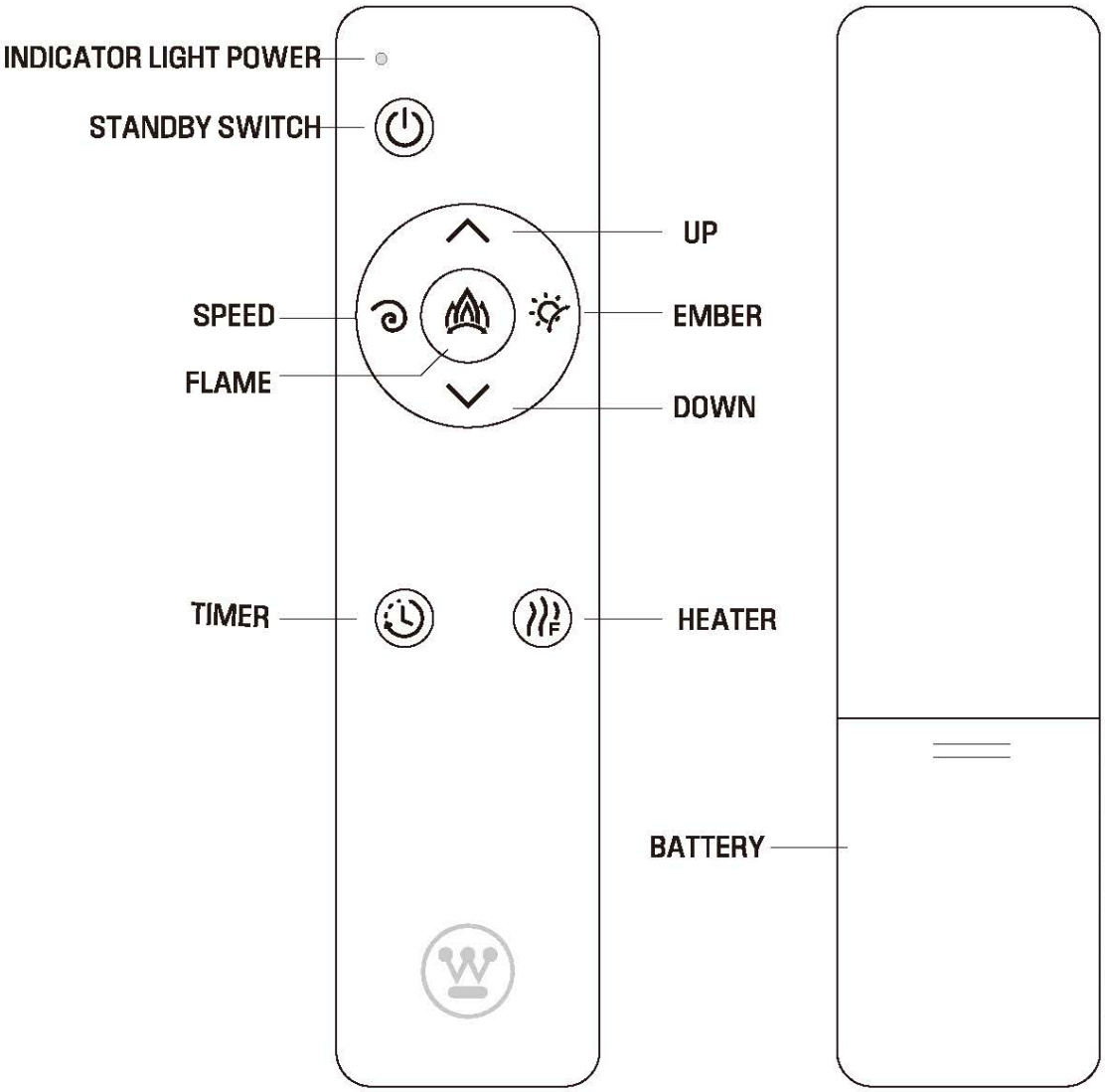
MAIN POWER SWITCH

BUTTON	FUNCTION	ACTIONS INDICATION
POWER	ON: Enables control panel functions and remote control. Turns on flame effect. OFF: Disables control panel functions and remote control. Turns off flame effect.	1. Press once. Indicator light turns on. Power turns on. All functions enabled. 2. Press again. Indicator light turns off. Power turns off. All functions turn off.
HEATER	HEATER button: Turns heater on and off. NOTE: To prevent overheating, the heater fan will blow out cool air for 30 seconds after the heater turns off. TEMPERATURE button: Controls temperature settings to choose desired temperature. Settings range from 62°F to 82°F.	1. Press once. Indicator lights up (LOF). 750W heater turns on and blows out warm air. 2. Press again. Indicator lights up (HIF). 1500W heater turns on and blows hot air. 3. Press again. Smart 72°F. 4. Press again. Heaters turn off. The display shows "OFF". 5. Hold button for 3 seconds to start temperature control mode. The temperature can be set to between 62°F and 82°F.
TIMER	TIMER button: Controls timer settings to turn off fireplace at selected time. Settings range from 0 hours to 24 hours.	1. Press once. Indicator light turns on. 2. Press again until desired setting is reached (0-8 h). LED display shows setting. 3. Hold button for 3 seconds to set between 0 and 24 hours.
EMBER	EMBER button: Makes the ember bed color effect change. Makes the ember bed effect dimmer and brighter.	1. Press once. Ember bed color effect changes (12 colors). 2. Press again until desired setting is reached. When color is set to C0, the ember bed color will automatic change. 3. Hold button for 3 seconds to make the ember bed effect dimmer and brighter (L5-L1).
FLAME	FLAME button: Makes the flame color effect change. Makes the flame effect dimmer and brighter.	1. Press once. Flame color effect changes (12 colors). 2. Press again until desired setting is reached. When color is set to F0, the flame color will automatically change. 3. Hold button for 3 seconds to make the flame effect dimmer and brighter (L5-L1).
UP	UP button: Flame & ember bed color/Dimmer and brighter/Timer/Flame speed/Temperature	Flame & ember bed color/Dimmer and brighter/Timer/Flame speed/Temperature.
DOWN	DOWN button: Flame & ember bed color/Dimmer and brighter/Timer/Flame speed/Temperature	Flame & ember bed color/Dimmer and brighter/Timer/Flame speed/Temperature.
SPEED	FLAME SPEED button: Sets the flame speed (S5-S1).	Sets the flame speed (S5-S1).


Turn on main power switch
Power standby switch
F00
F01
F02
F12
Flame color effect
3S
Press for 3s. Then press the flame brightness effect button.
L1
L2
L5
C01
C02
C03
C12
Ember bed color effect
3S
Press for 3s. Then press the ember bed brightness effect button.
L1
L2
L5
S-5
S-1
S-2
S-5
Setting the flame speed
0H
1H
2H
24H
Timer to turn off the fireplace
OFF
LOF
H1F
72
Heater 750W/1500W/72F/OFF
3H
2H
1H
0H
24H
3S
Press for 3s to enter automatic forward time mode. Then press to stop scrolling. Setting complete.
76
74
72
70
68
3S
Press for 3s to enter automatic forward temperature mode. Then press to stop scrolling. Setting complete.

Remote Control Description

REMOTE



1. **Open the battery compartment cover and install 2 x AAA batteries.**

2. **Test whether the battery is installed properly by pressing any key to observe whether the indicator light is on.**

MODE 1



Remote control
1. Illustration of button mode.

MODE 2

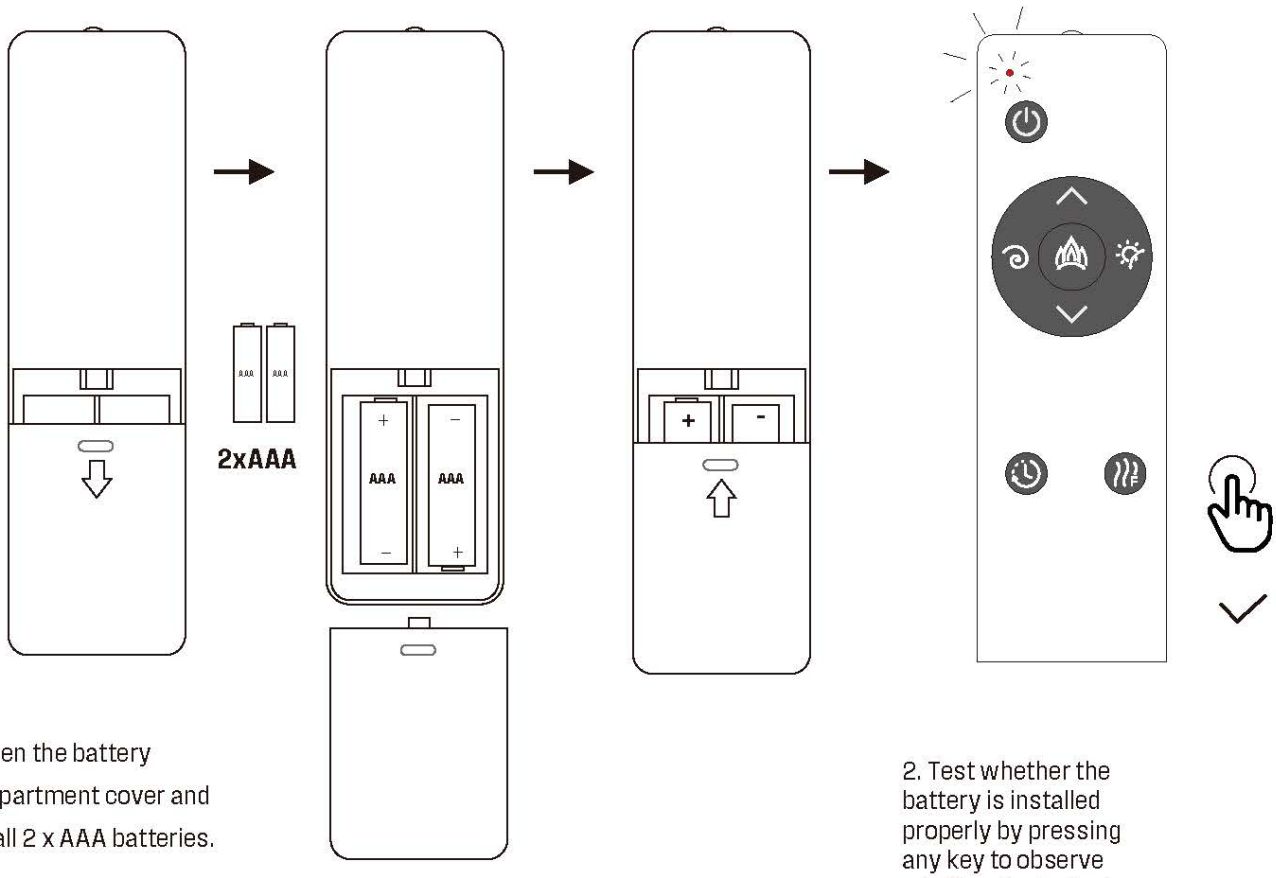


Remote control
2. Remote control function selection mode - up and down selection.



NOTICE To improve operation, aim the remote control at the front of the fireplace. DO NOT press the buttons too quickly.Give the unit time to respond to each command.

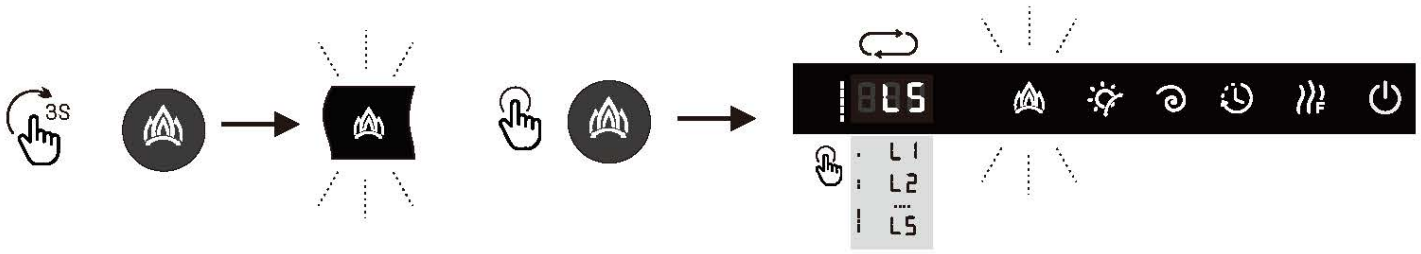
- Excludes batteries. Prepare 2 x AAA batteries.



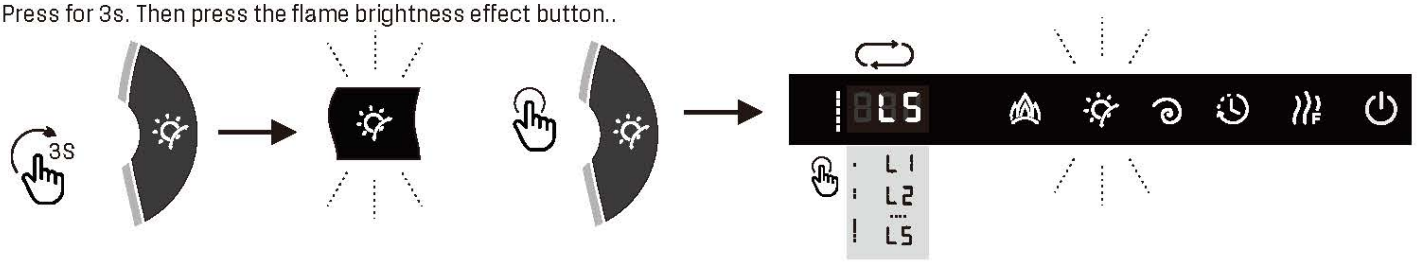
1. Open the battery compartment cover and install 2 x AAA batteries.

2. Test whether the battery is installed properly by pressing any key to observe whether the indicator light is on.

- Remote control to adjust brightness.

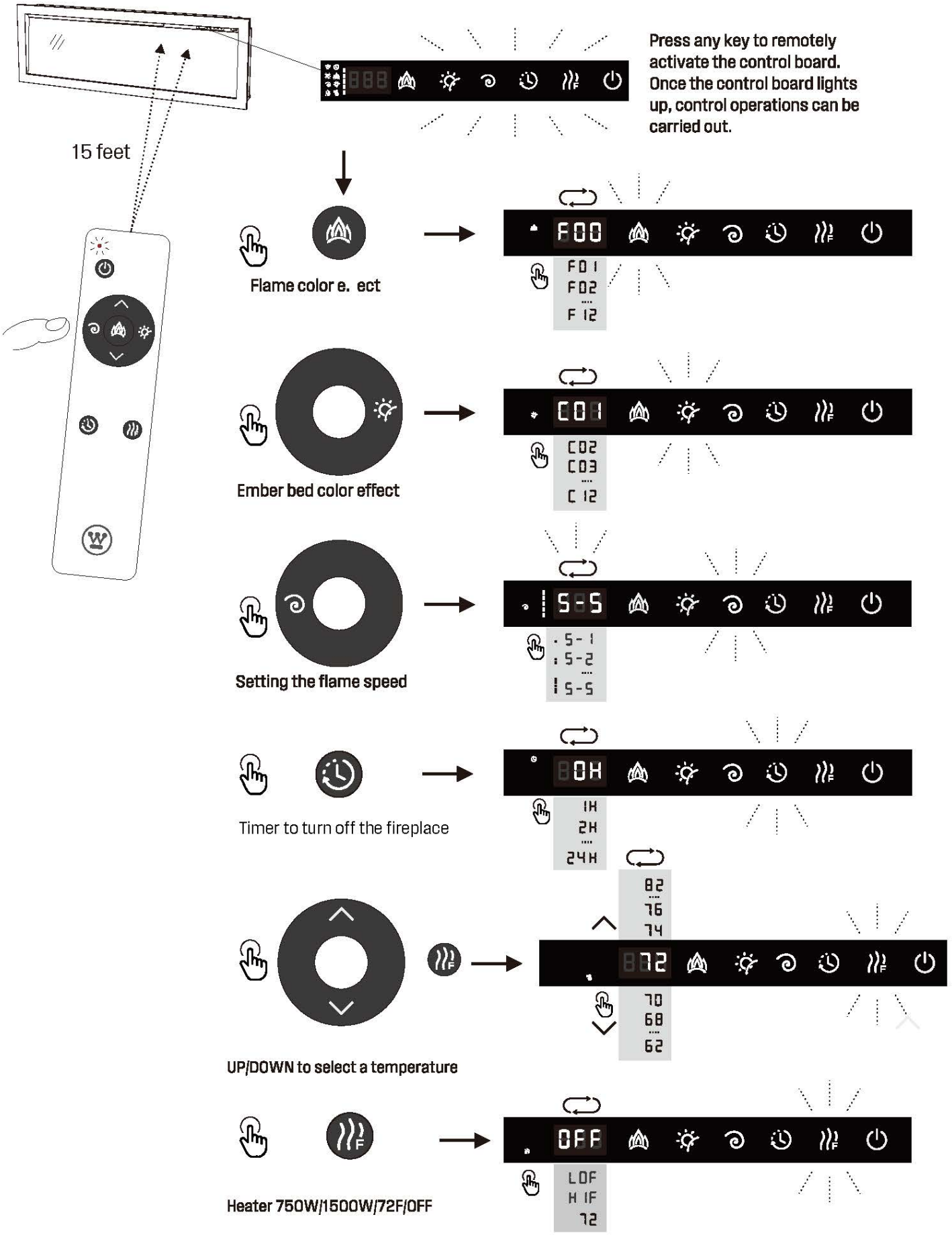


Press for 3s. Then press the flame brightness effect button..

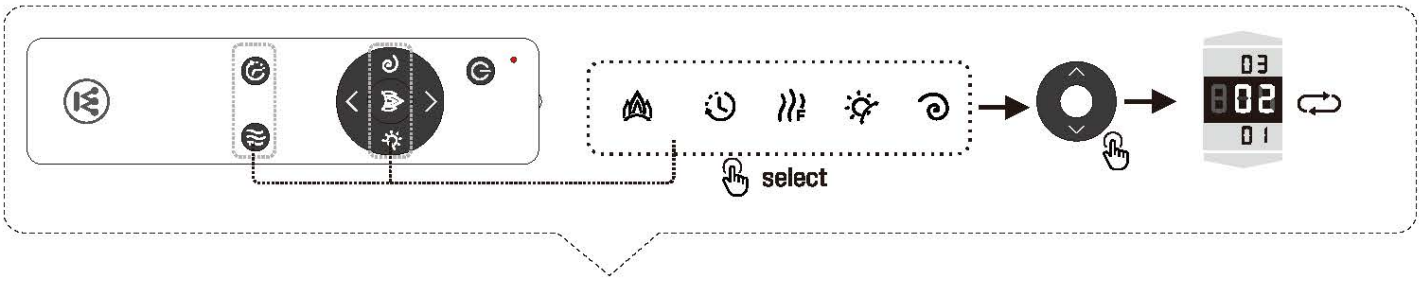


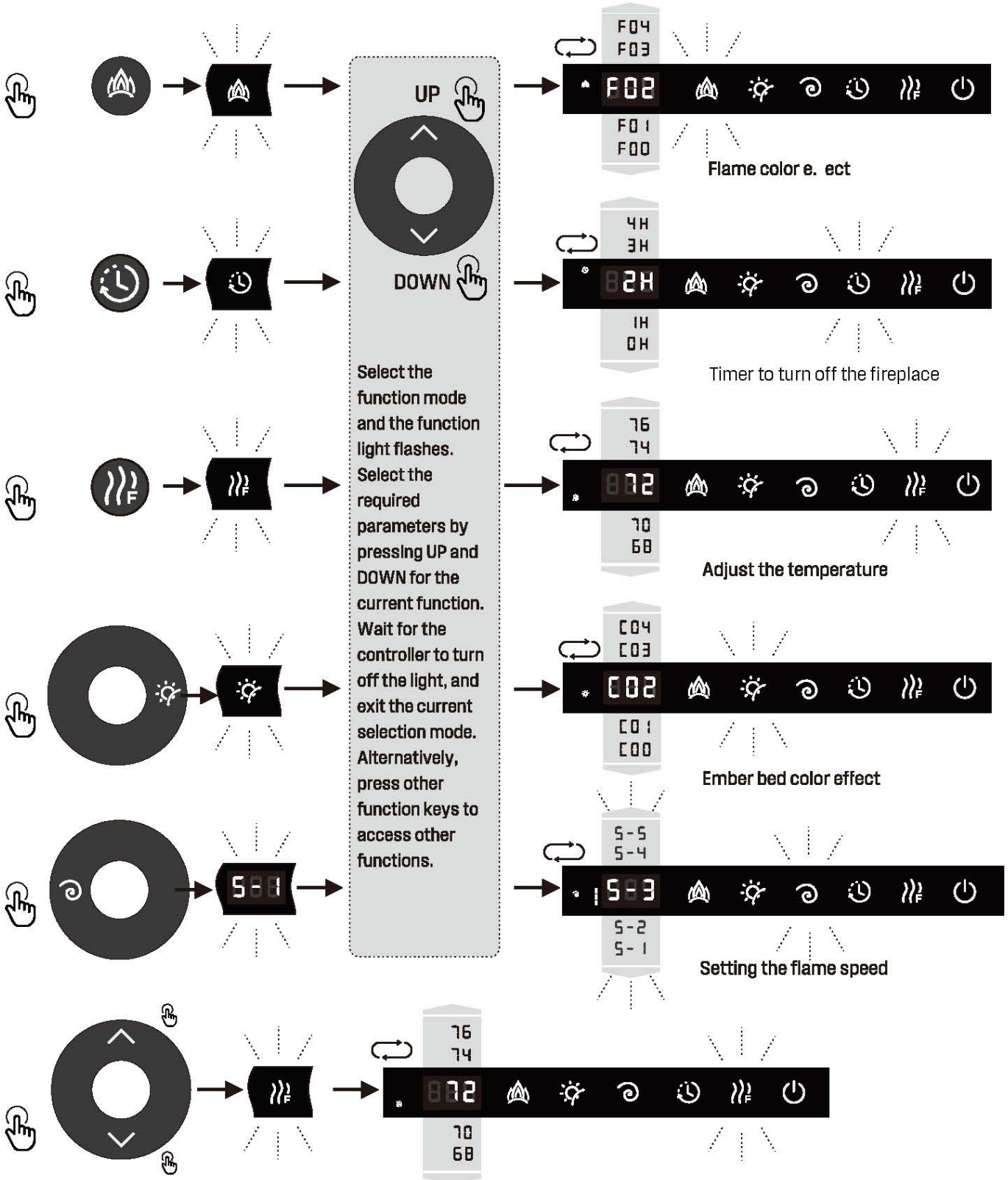
Press for 3s. Then press the ember bed brightness effect button..

Remote control 1. Illustration of button mode



Remote control 2. Remote control function selection mode - up and down selection

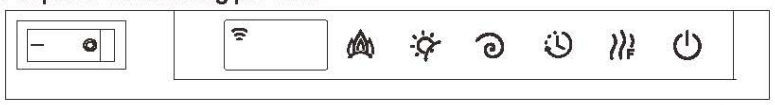




The default mode up and down keys can directly adjust the temperature.

WI-FI LINK CONTROL

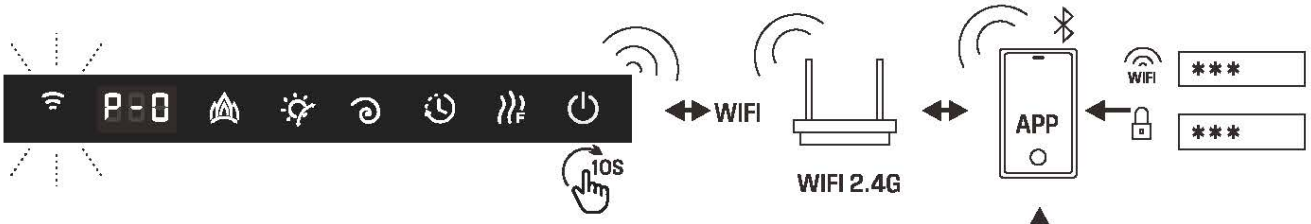
Fireplace networking process



Turn on main power switch first

10s

Press the power standby button for 10s to enter the network distribution mode. The WI-FI indicator flashes, showing "P-0".



The WIFI indicator light in distribution mode flashes, displaying "P-0" Add WIFI network and mobile app for network distribution.Turn on Bluetooth and WIFI

Android App Store

Apple App Store

Scan

or

Google Play and App Store for Android and IOS Search "Westinghouse " and install the app

Westinghouse

Install the"Westinghouse" app

Scan the code with your cell phone to install the "Westinghouse "app

Registration process

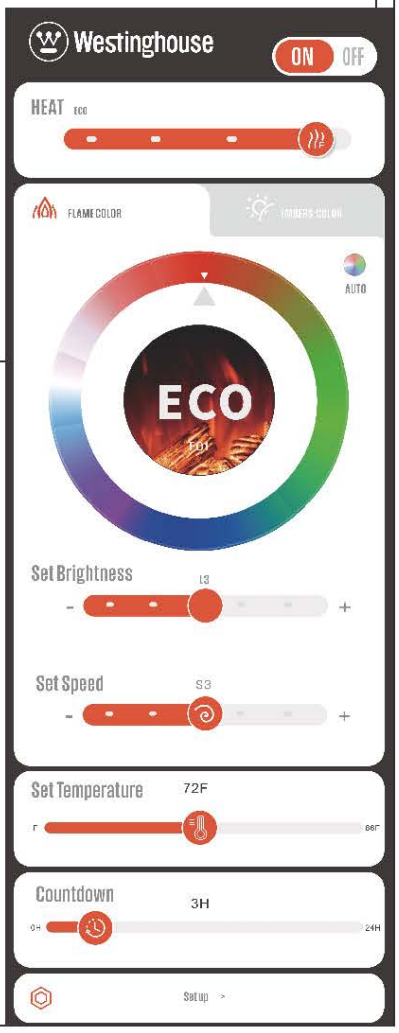
1. Open the "Westinghouse " app, click register, and start registration
2. Enter your email address and fill in the verification code
3. Set your login password
4. Enter the app to open the settings page, then allow nearby devices and location

NOTE: You should allow the app access "Location" and "Nearby devices"on your cell phone before networking.

WIFI

Note: Please make sure that the wireless network and the Bluetooth function of the cell phone are turned on before networking.
Open the app to go to the home page, click add device and the app will automatically search for the fireplace. Press add fireplace .

"The control interface is based on the release version "



Westinghouse

WIFI

+

Wi Fi connectivity

802.11 B/G/N20
Channel 1-14 @ 2.4GHz
Supports Bluetooth 4.2 Low Energy
Support WPA/WPA2 security mode
Output power of+20dBm In 802.11b mode
Support for SmartConfig functionality (including Android and IOS devices)
Onboard PCB Onboard antenna
Working temperature: -4°F to 185°F

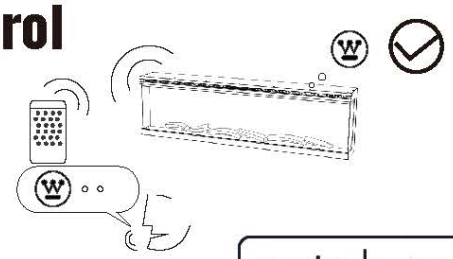
Alexa Link and Voice Control

Alexa +

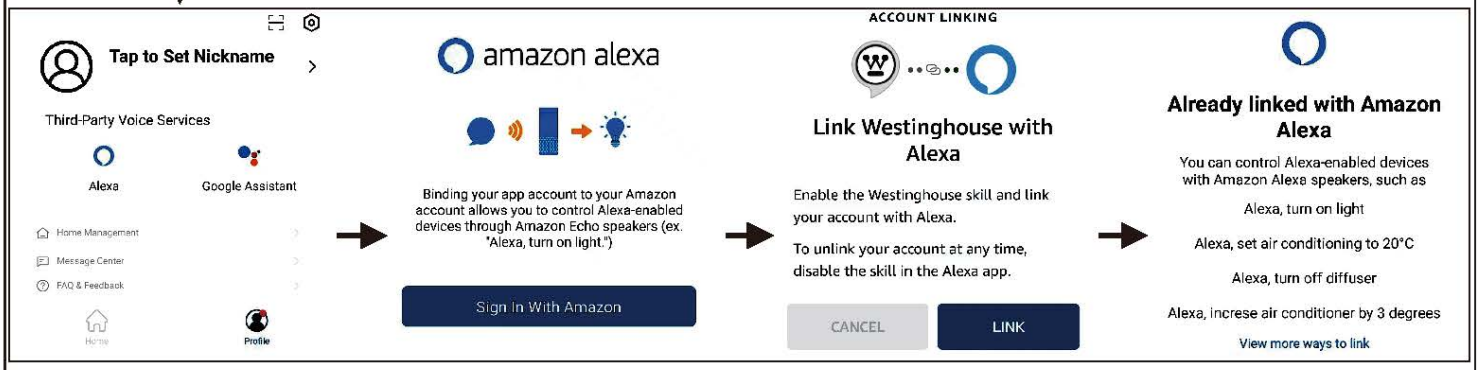
Alexa Link and Voice Control

Your Smart Home Skills

Enable Smart Home Skills



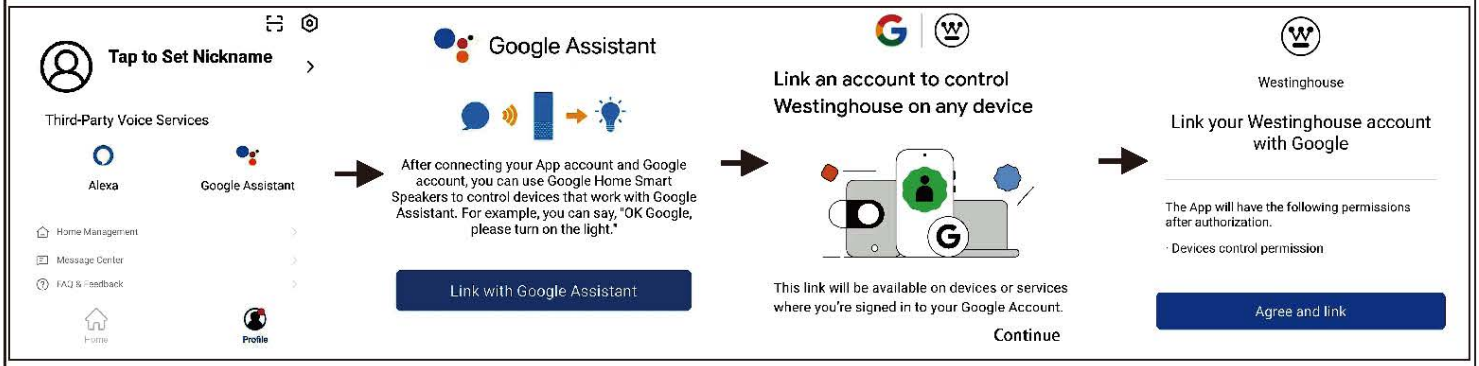
works with alexa



1. Select Alexa, theThird-party voice services on your profile page .
2. The binding feature allows you to control Alexa-enabled devices through Amazon Echo speakers.
3. Link Westinghouse withAlexa.
4. Already linked with Amazon Alexa.

Alexa, turn on/off Electric Fireplace.

Alexa, set the (timing)on the <device name> to <mode value>(0-24)
Alexa, set the (ember brightness)/(flame brightness) on the <device name> to <mode value>(L1-L5)Alexa, set <device name> to 62(62-82)F Alexa, set the (level) on the <device name> to <mode value>(0-3)
Alexa, set the (ember color on the <device name> to <mode value>(C1-C12)
Alexa, set the (flame color) on the <device name> to <mode value>(F0-F12)
Alexa, set the (speed) on the <device name> to <mode value>(s1-s5)
Alexa,.....



1. Select Google Assistant, Third-party voice services on your profile page.
2. The binding feature enables you to control devices that work with Google Assistant through Google Home Smart Speakers.
3. Link an account to controlWestinghouse on any device.
4. Link your Westinghouse accountwith Google.

Ok google, turn on/off Electric Fireplace.

Ok google, set the (timing)on the <device name> to <mode value>(0-24)
Ok google, set the (ember brightness)/(flame brightness) on the <device name> to <mode value>(L1-L5)
Ok google, set <device name> to 62(62-82)F
Ok google, set the (level) on the <device name> to <mode value>(0-3)
Ok google, set the (flame color)) on the <device name> to <mode value>(C1-C12)
Ok google, set the (flame color) on the <device name> to <mode value>(F0-F12)
Ok google, set the (speed) on the <device name> to <mode value>(s1-s5)
Ok google, ...

Special statement: The content of this material has been carefully checked. If there are typographical errors and omissions in the content of this manual, in case of misunderstanding, the company reserves the right of final interpretation.

*If the product is technically improved without notice, or the appearance and color of the product are changed, the actual product shall prevail.

For Both FCC & IC application:

This device complies with Part 15 of the FCC Rules / Industry Canada licence-exempt

RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est
susceptible d'en compromettre le fonctionnement.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

MPE Requirements

To satisfy FCC / IC RF exposure requirements, a separation distance of 20 cm or more should be maintained between the antenna of this device and persons during device operation.
To ensure compliance, operations at closer than this distance is not recommended.

Les antennes installées doivent être situées de facon à ce que la population ne puisse y être exposée à une distance de moin de 20 cm. Installer les antennes de facon à ce que le personnel ne puisse approcher à 20 cm ou moins de la position centrale de l' antenne.
La FCC des éltats-unis stipule que cet appareil doit être en tout temps éloigné d'au moins 20 cm des personnes pendant son functionnement.

⚠ WARNING:

This product can expose you to chemicals including lead and leadcompounds,which are knows to the State of California to cause cancer or birth defects or other reproductive harm ,for more information ,go to www.P65Warnings.ca.gov/furniture.

NOTICE 1	When the heater is first turned on, a slight odor may be present. This is normal and should not occur again unless the heater is not used for a long period of time.
NOTICE 2	To improve operation, aim the remote control at the front of the fireplace. DO NOT press the buttons too quickly.Give the unit time to respond to each command.

Temperature Limiting Control

This heater is equipped with a Temperature Limiting Control. Should the heater reach an unsafe temperature,the heater will automatically turn OFF. To reset:

1. **Unplug the power cord from the outlet.**
2. **Turn the ON/OFF switch on the CONTROL PANEL to OFF. Wait for 5- minutes.**
3. **Inspect the fireplace to make sure no vents are blocked, or clogged with dust or lint. If there are, use a vacuum to clean the vent areas.**
4. **With the POWER switch in the OFF position, plug the power cord back into the outlet.**
5. **If the problem continues, have your outlet and wiring inspected by a professional.**

Remote Control Battery Information

☒ Excludes batteries. Prepare 2 x AAA batteries.

NEVER dispose of batteries in a fire. Failure to observe this precaution may result in an explosion.
Dispose of batteries at your local hazardous material processing center.

CARE AND MAINTENANCE

Cleaning

ALWAYS turn the heater **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in **electric shock, fire, or personal injury**.

NEVER immerse in water or spray with water. Doing so could result in electric shock, fire, or personal injury.

Metal:

- Buff using a soft cloth, slightly dampened with a citrus oil-based product.
- **DO NOT** use brass polish or household cleaners as these products will damage the metal trim.

Glass:

- Use a good quality glass cleaner and dry thoroughly with a paper towel or lint-free cloth.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Vents:

- Use a vacuum or duster to remove dust and dirt from the heater and vent areas.
- Clean the exterior of the fireplace with a slightly damp cloth or duster.

Maintenance



Risk of electric shock! DO NOT OPEN! No user-serviceable parts inside!



ALWAYS turn the heater **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in **electric shock, fire, or personal injury**.

Electrical and Moving Parts:

- The fan motors are lubricated at the factory and will not require lubrication.
- Electrical components are integrated in the fireplace and are not serviceable by the consumer.

Storage:

- Store heater in a clean dry place when not in use.



WARNING! No other servicing should be performed by the consumer. Do not attempt to service the unit yourself.

Troubleshooting

⚠ WARNING

DISCONNECTED THE APPLIANCE COMPLETELY AND LET COOL PRIOR TO ANY SERVICE.

ONLY PROFESSIONAL TECHNICIANS CAN REPAIR THIS APPLIANCE .

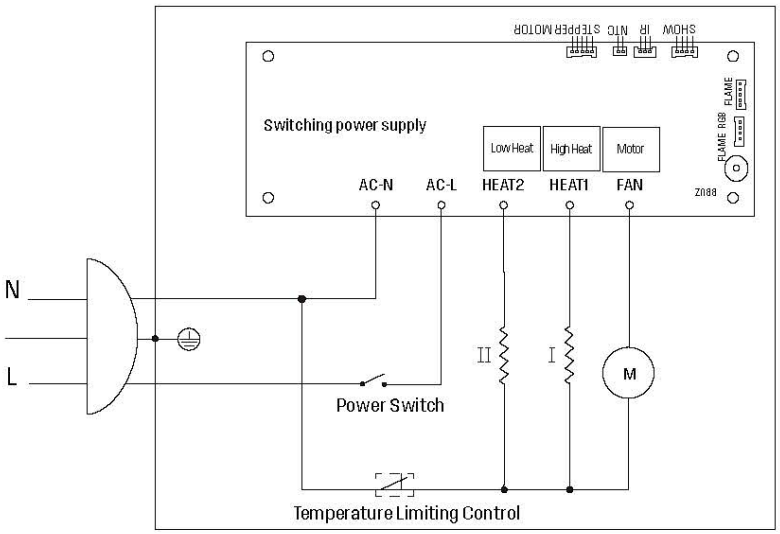
PROBLEM	POSSIBLE CAUSE	SOLUTION
Fireplace turns off and will not turn on.	1. Fireplace has overheated and safety device has caused thermal switch to disconnect or home circuit breaker has opened.	1. Reset switch by turning the main power switch off and waiting to turn it back on.
Flame is not moving.	1. Loose wiring. 2. Flame motor defective. 3. Flame rod out of place.	1. Inspect wiring for loose connections. 2. Call a qualified service technician to replace flame motor. 3. "Flame Rod" out of place due to rough transit/handing of the product. This issue can be corrected by simply removing the glass, flipping the fireplace upside down, removing the set of screws that are holding the bottom frame plate, and placing the flame rod back into place.

Flame is not visible.	1. Wiring is loose.	1. Disconnect from power source and inspect wiring for loose connections and repair or replace if necessary. 2. Push the flame button to high.
Log set is not glowing.	1. Wiring is loose. 2. Ember mode is off.	1. Disconnect from power source and inspect wiring for loose connections and repair or replace if necessary.
Remote control does not work.	1. Low batteries. 2. Not aiming remote control correctly. 3. Defective remote control and/or sensor.	1. Replace batteries in remote control. 2. Aim remote control at sensor located directly behind glass screen in center of unit just above logs. 3. Replace remote control and/or sensor.

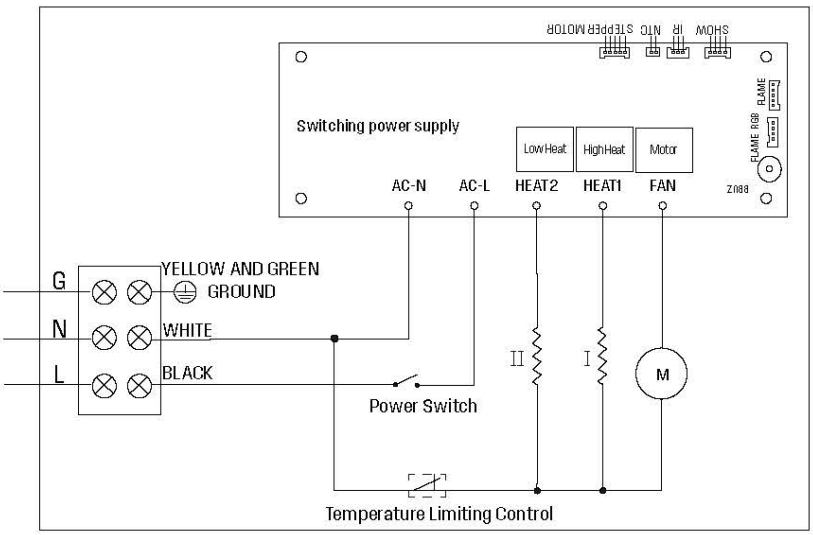
ELECTRICAL SCHEMATIC

VOLTAGE	120VAC
FREQUENCY	60Hz
AMPERAGE	12.5A
WATTS	1500W

120VAC 60HZ
1500W



120VAC 60HZ
1500W



CUSTOMER SUPPORT

Returns

The returns policy refers to products purchased directly from Westinghouse Fireplace. Reseller sales are subject to the respective policies of the seller.

Electric Fireplace Returns Policies

- If an order arrives damaged, defective, or incomplete, please contact.

  fireplace@efp.westinghouse.com
- If a product is discovered to be damaged or defective after fourteen (14) days of delivery, the product will be processed under its warranty.
- Westinghouse Fireplace does not accept returns for refunds due to customer change of mind more than thirty (30) days after delivery.
- Fireplaces may be returned due to customer change of mind in the original packaging and in saleable condition within thirty (30) days from the date of delivery.
- Product return warranty coverage does not include man-made damage to the product.
- Return shipping costs are the responsibility of the consumer.

Warranty

- 2-year warranty (2-year full replacement) .
- Replacement of any non-functioning electronic parts.

CONTACT US : fireplace@efp.westinghouse.com
TOLL-FREE : 1 - 800 - 619 - 8007



® and WESTINGHOUSE are trademarks of Westinghouse Electric Corporation. Used under license by Westinghouse Fireplaces (Ningbo) Co., Ltd. All Rights Reserved

CONTACT US :fireplace@efp.westinghouse.com
TOLL-FREE :1-800-619-8007